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Download Article Reset the keypad and reprogram it for your garage door opener Download Article Do you need to reprogram your Genie wireless keypad back to its original factory settings, create a new PIN, and
program it to work with your garage door opener. This step-by-step guide will teach you how to reset and reprogram your Genie keypad and connect it to your garage door opener. Press and hold the PROGRAM and UP/DOWN buttons. After 5 seconds, a tone will sound. Release the buttons. Enter a new 3-8 digit PIN and press UP/DOWN. Enter the
garage door opener's brand ID (see chart). Press UP/DOWN. On the opener, press LEARN/PROGRAM and UP/DOWN once every 2 seconds until the opener activates. 1 Press and hold the PROGRAM and UP/DOWN once every 2 seconds. You can release the buttons once you hear a tone.
 When you release the keys, the green LED will flash and then turn off.[1]Once you're finished, your wireless keypad will be reset to its factory settings and ready to reprogram. The steps to reset a WKP or GK model, or a Wireless Keypad-IC
model. 2Reprogram a keypad that does NOT have yellow LEARN or PROGRAM buttons. Check the color of your garage door opener (not the keypad, but on the actual opener unit) is NOT yellow, use these steps to reprogram your wireless keypad to work with your
opener:[2]Enter a new personal PIN on the keypad (3 to 8 digits). Press and release the UP/DOWN key. The LED will begin to flash. On the garage door opener (see this chart. Press and hold the LEARN/PROGRAM button for 2 seconds, then release. Back on the keypad, press
and release the UP/DOWN button once every 2 seconds until your garage opener activates. Don't press any other buttons until the opener stops running. When the light comes back on the keypad, your garage door will be programmed. Advertisement 3Reprogram a keypad that HAS a yellow LEARN button. If you're using a Chamberlain, LiftMaster, or
Craftsman garage door opener that has a yellow LEARN/PROGRAM button, use these steps to reprogram your keypad. [3] Enter a new personal PIN on the keypad (3 to 8 digits). Press and release the UP/DOWN key for about 5
seconds. Release the button when you hear a tone. On the garage door opener, press and hold the LEARN/PROGRAM button for 2 to 3 seconds, then release. On the keypad again, press and hold the LEARN/PROGRAM button for 2 to 3 seconds, then
release.Return to the keypad and press and release UP/DOWN once. You will hear another click.Press UP/DOWN once more, and the garage door opener will begin to operate. Wait until the keyboard light goes out to do anything else. Your Genie wireless keypad remote PIN is now reprogrammed. Advertisement 1 Press and hold the PROGRAM and
UP/DOWN keys at the same time. Continue holding for 5 seconds. You can release the buttons once you hear a tone. When you release the keys, the LED will flash and then turn off. This resets your Genie wireless keypad back to its default settings.[4] The default code for your keypad is 3-5-7. You will use this code until your garage door is
programmed, and then you can change it. If your Genie wireless keypad is in a black case, it's likely one of these models. 2Place your garage door opener model: [5] If your garage door opener was released between 1995 and 2011, just
press the Learn Code button on the garage door opener once, and the red LED will flash. On more recent models, your garage door opener will have up/down button. To enter program button until the LED turns blue, then release the button. The LED will begin to flash purple. Once it does,
your wireless keypad is ready to program. 3When the keypad 3 to 4 times. Press the button once the door motor starts moving. The garage door is now reprogrammed to the keypad. 5Create a new
PIN. Here's how:[6]Open the cover all the way. The light will blink once and then turn off. Enter 3, 5, and then 7 on the keypad-IC halfway. Keep it open halfway for a few
seconds.[7]2Open the cover fully and press and hold PROG + 8. The indicator light will blink once, then turn off. Sclose the keypad cover completely. Your Genie keypad is now reset to the original factory code. 4Create a new PIN. Here's how:[8]Open the cover fully. The light will blink once and then turn off. Enter 3, 5, and then 7 on the keypad. Press
the PROG button. Enter a new PIN (up to 8 digits). Press the PROG key again. Close the cover completely. 5 Reconnect your Genie wireless keypad to the garage door opener. To do this, you will need access to the garage door opener bear a cover completely.
button, located on its power head.[9]Press the Learn Code button on the garage door opener. The signal indicator on the opener will blink. Enter your new PIN on the keypad. Press the SEND button, and the light will turn off. Press the SEND button, and the light will turn off. Press the Learn Code button, and the motor will run. Press SEND one final
time, and the motor will stop. Advertisement ID#Brand NameGarage Door Opener Specification Notes1Genie315/390 MHz, Intellicode I, 1995current2Chamberlain / LiftMaster / CraftsmanPurple Learn Button, Security +, 20062014, 315MHz3Orange/Red Learn Button, Security +, 19962005,
390MHz4Yellow Learn Button, Security + 2.0, 2011current, 390MHz5Green Learn Button, Billion Code, 19931995, 390MHz6Genie315/390 MHz, Rolling Code8Linear318 MHz, MegaCode9Wayne Dalton372.5 MHz, Rolling Code
1999current10Ryobi372.5 MHz, Rolling Code11Guardian303 MHz, Fixed Learn Code11Xtreme brand303 MHz, Fixed Learn Code12Marantec315 MHz, Fixed Learn Code12Tion Dip Switch*23*Stanley310 MHz, 10 Switch / 2 Position Dip Switch*23*Stanley310 MHz, 10 S
Switch*31*Overhead Door390 MHz, 9 Switch / 3 Position Dip Switch*32*Chamberlain390 MHz, 9 Switch / 3 Position Dip Switch* Add New Question Dip Switch* Add New Qu
for you. Ask a Question Advertisement Thanks Advertisement wikiHow is a wiki, similar to Wikipedia, which means that many of our articles are co-written by multiple authors. To create this article has been viewed 135,487 times. Co-authors: 3 Updated: June 17, 2025
Views:135,487 Categories: Software PrintSend fan mail to authors Thanks to all authors for creating a page that has been read 135,487 times. If youre looking to reset your Keypad and regain access to your garage
Whether youve forgotten your passcode or want to change it for security reasons, resetting a Genie garage door opener keypad is a breeze. So, lets get started and have your keypad back in working order in no time. How to Reset a Genie Garage Door Opener Keypad Genie garage door opener keypad back in working order in no time.
reliability and convenience. With a Genie garage door opener keypad, you can easily open and close your garage door without the need for a remote control or keys. However, there may be times when you need to reset the keypad, perhaps because you forgot the access code or want to change it for security reasons. In this guide, we will walk you
through the steps to reset a Genie garage door opener keypad. Step 1: Identify Your Genie model of your Genie garage door opener. The reset instructions may vary depending on the model, so make sure you have your model number ready. You can usually find this
information on the back of the opener unit or in the user manual. If youre unable to locate the model number, you can also check the Genie website or contact their customer support for assistance. Step 2: Prepare for ResetTo reset your Genie garage door opener keypad, youll need to clear the existing access code and program a new one. Before you
start, make sure you have a ladder or step stool to reach the keypad and a pen and paper to write down the new access code. Its also a good idea to disable any security systems connected to your garage door opener to prevent accidental alarms during the reset process. Step 3: Clear the Existing CodeTo clear the existing access code on your Genie
garage door opener keypad, follow these steps:Locate the Learn button on your Genie garage door opener. This button is usually found on the back of the opener starts blinking. This indicates that the opener is ready to accept a new access code. On the
 keypad, enter the current access code and press the Send or Enter button. The indicator light on the opener will blink once to confirm that the existing access code, you can proceed to program a New Access CodeOnce you have cleared. Step 4: Program a New Access CodeOnce you have cleared the existing access code, you can proceed to program a New Access CodeOnce you have cleared.
on your Genie garage door opener keypad: Enter your desired access code on the keypad. The code can be a combination of numbers, usually between 4 and 8 digits long. Make sure to choose a code that is easy for you to remember but hard for others to guess. Press the Send or Enter button on the keypad to send the new code to the garage door
opener.On the garage door opener unit, press the Learn button again. The indicator light should start blinking. Back on the keypad, enter the new access code and press the Send or Enter button. The indicator light on the opener will blink twice to confirm that the new code has been successfully programmed. Step 5: Test the New Access Code After
programming the new access code, its important to test it to ensure it works properly. Stand within range of your garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad. The garage door opener and enter the new code on the keypad access to the the k
If you have trouble clearing or programming the access code, refer to your Genie garage door openers user manual for model-specific instructions or contact Genie customer support for assistance. Make sure to choose a unique and secure access code to prevent unauthorized access to your garage. Its a good practice to periodically change your
access code to enhance security. If you forget your access code, you can always reset it following the steps outlined in this guide. Remember to re-enable any security systems you previously disabled after completing the keypad reset. Thats it! Youve successfully learned how to reset a Genie garage door opener keypad. By following the steps outlined
in this guide, you can easily clear the existing access code and program a new one to ensure the security of your garage door opener keypad? To reset my genie garage door opener motor unit. 2. Press and
hold the Learn button until the LED light or making a sound.5. Test the keypad by entering the new PIN code and pressing the
Enter or Open button. What if I forgot my Genie garage door opener keypad PIN code, you will need to perform a factory reset. To do this, locate the Learn button on your garage door opener motor unit and press and hold it until the LED light turns off. This should erase all
existing PIN codes and reset the keypad to its default settings. How do I change the PIN code on my Genie garage door opener keypad? To change the PIN code on your Genie garage door opener keypad? To change the PIN code on my Genie garage door opener keypad and
press the Prog or Learn button.3. Enter your new desired PIN code and press the Prog or Learn button again.4. Wait for the garage door opener motor unit to respond by flashing the ED light or making a sound.5. Test the keypad by entering the new PIN code and pressing the Enter or Open button. Why is my Genie garage door opener keypad not
working? If your Genie garage door opener keypad is not dead or low. Replace it if necessary. 2. Check the battery: Ensure that the keypads battery is not dead or low. Replace it if necessary. 2. Check the connection: Make sure the keypad is properly connected to the garage door opener motor unit. 3. Reset the keypad: Perform a reset by
following the reset instructions provided by Genie.4. Test the range: Move closer to the garage door opener motor unit and try operating the keypad again. If these steps do not resolve the issue, you may need to contact Genie customer support for further assistance. Can I program multiple PIN codes for my Genie garage door opener keypad? Yes, you
can program multiple PIN codes for your Genie garage door opener keypad. Follow these steps:1. Press the Learn button on your garage door opener motor unit and release it.2. Enter a PIN code on the keypad and press the Prog or Learn button.3. Repeat step 2 to program additional PIN codes, each followed by pressing the Prog or Learn button.4.
Wait for the garage door opener motor unit to respond by flashing the LED light or making a sound.5. Test each programmed PIN code by entering it on the keypad and pressing the Enter or Open button. To remove a programmed PIN code by entering it on the keypad and pressing the Enter or Open button. To remove a programmed PIN code by entering it on the keypad and pressing the Enter or Open button. To remove a programmed PIN code by entering it on the keypad and pressing the Enter or Open button. To remove a programmed PIN code by entering it on the keypad and pressing the Enter or Open button. To remove a programmed PIN code by entering it on the keypad and pressing the Enter or Open button. To remove a programmed PIN code by entering it on the keypad and pressing the Enter or Open button.
opener motor unit and release it.2. Enter the PIN code you want to remove on the keypad and press the Prog or Learn button.3. Wait for the garage door opener motor unit to respond by flashing the LED light or making a sound.4. The programmed PIN code should now be removed, and the keypad will no longer operate the garage door opener with
that code. How often should I reset my Genie garage door opener keypad? There is no specific timeframe for resetting your Genie garage door opener keypad. You may need to reset it if you forget the PIN code or encounter any issues with its operation. However, regular maintenance and battery replacement are recommended to ensure optimal
performance of the keypad. Final ThoughtsTo reset a Genie garage door opener keypad, follow these simple steps. First, locate the Learn button, then enter a new PIN on the keypad within 30 seconds. Lastly, test the new PIN by entering it and confirming that the
Genie garage door openers. The instructions in this video will help you with both new and old-style Genie Intellicode garage door openers. Use the guide below to go straight to the steps if you are programming the new keypad, changing the pin or factory resetting an already installed keypad. GK-R (Genie Garage Door Opener Keypad) Programming
 Quick Reference CardGK-R Instruction Manual*It is recommended to complete the programming before mounting the keypad. Activate the Genie wireless keypad (GK-R) by opening the battery cover compartment and pull the protective tab. Reinstall the battery cover to begin programming. Keypad LED'SSuccessful EntriesThe keypad.
a problem with the programming or invalid PIN entry. Wait 15 seconds until the backlighting shuts off before entering a valid PIN or resetting the keypad to reprogram. How to program the Wireless Keypad, Genie garage door openers For use with Genie Intellicode garage door openers For use with Genie Intellicode garage door openers For use with Genie garage door openers For use with Genie Intellicode garage door openers For use with Genie Intellicode garage door openers For use with Genie Intellicode garage door openers For use with Genie garage door openers For use with Genie Intellicode garage door openers For use with Genie garage do
the first time* with a Personal Identification Number (PIN). This PIN must be 3 to 8 digits.1. Ensure number pad backlighting is off.2. Press the PROGRAM key. LED will blink twice and shut off. The keypad is now programmed
 with a PIN number and ready to program to the garage door opener(s). See STEP 2A to program 1 Opener. See STEP 2B PROGRAMMING THE KEYPAD (FACTORY DEFAULT) section STEP 2A) PROGRAMMING THE
KEYPAD TO 1 OPENER- (if you have more than one garage door opener into PROGRAMMING MODE as illustrated below.2. Ensure number pad backlighting is off.3. Enter the PIN number on the keypad.4. Press the UP/DOWN key 3 to 4 times slowly until the garage door opener openates. This completes the
 programming of a single door. See STEP 3 SINGLE DOOR OPERATION for further instruction putting the garage door opener into programming button pads. Type 1 is shown in these steps. All buttons perform the same function and programming is the same for all
types shown above. Place the garage door opener into programming mode. Type 1-2-31. Press and hold the program button until the round LED will begin flashing purple. Return to STEP 2A or 2B.-OR-Garage Door Openers manufactured between 1995 to 2011 and all external
receiversNote: The learn code buttons are normally located under the learn code button once. The red LED will begin to flash. 2. Return to STEP 2A or 2B. Note: The openers LEARN LED will time out in 30 seconds. Programming the keypad to
 the opener must be completed within the 30 seconds. STEP 2B) PROGRAMMING THE KEYPAD FOR MULTIPLE OPENERS (UP TO 3) Program the keypad with a Personal Identification Number (PIN) as described in step 1. (This pin number will be the same for all the doors.) Then follow these additional steps.1. Ensure number pad backlighting is
off.2. Enter PIN as programmed in STEP 1.3. Press the PROGRAM key once. LED will blink once per second.4. Enter the total number of openers that keypad will be operating. (2 or 3).5. Press PROGRAM key once. LED will blink twice and shut off. NOTE: Only one PIN number can be used. The keypad is now programmed with a PIN number and set
 up for multi opener operation. The keypad is now ready to program to multiple garage door openers. If LED did not blink twice and shut off, please see RESETTING THE KEYPAD TO MULTIPLE OPENERS (UP TO 3)1. Place desired garage door opener (1, 2, or 3) into PROGRAMMING THE KEYPAD TO MULTIPLE OPENERS (UP TO 3)1. Place desired garage door openers.
 MODE.2. Ensure number pad backlighting is off.3. Enter the PIN number on the keypad.4. Press the UP/DOWN key once.5. Press the number of the desired door (1, 2 or 3).6. Press the UP/DOWN key 3-4 times slowly until the garage door opener operates. Repeat steps 1 through 6 to program second and third openers. This completes the
 programming of multiple doors. See STEP 3 MULTI-DOOR OPERATION for further instruction.STEP 3) OPERATING THE KEYPAD WITH THE OPENER(S)Single Door Operation:1. Ensure number pad backlighting is off.2. Enter the PIN number.3. Press the UP/DOWN key.4. The opener will operate.Multi-Door Operation:1. Ensure number pad
 backlighting is off.2. Enter the PIN number.3. Press the UP/DOWN key.4. Press number key corresponding with the desired door (1, 2, or 3).5. The desired opener will operate the opener. * RESETTING THE KEYPAD
 (FACTORY DEFAULT): If the keypad has already been programmed or at any time the programming should be erased and started from the factory default, follow these steps. 1. Ensure that the number pad backlighting is off. 2. Press and hold the PROGRAM and UP/DOWN Keys together for approximately 5 seconds. 3. The LED will flash twice and all
 lights will go out indicating the keypad has been reset.4. Start at STEP 1 to program a new PIN number*REPLACING THE WIRELESS KEYPAD BATTERIESIf the keypad backlighting fails to operate, the batteries may require replacing. Programming will not be lost during battery change. The GK-R Genie wireless keypad uses two AAA batteries
 (36863A.S).1. Remove the battery cover and batteries are not recommended. How Do I Reset My Genie Garage Door Opener Keypad? Resetting your Genie garage door opener keypad is often necessary when youven and batteries are not recommended. How Do I Reset My Genie Garage Door Opener Keypad? Resetting your Genie garage door opener keypad is often necessary when youven and batteries are not recommended.
 forgotten your entry code, want to add a new user, or are experiencing operational issues. Resetting the keypad will allow you to reprogram it with a fresh access code and clear any existing errors that may be affecting its functionality. In this guide, well cover everything you need to know about resetting your Genie garage door opener keypad step-
by-step, so you can regain secure, convenient access to your garage door opener keypads provide a secure and convenient way to access your garage door easily. Genie models feature
 Intellicode technology, a rolling code system that changes each time the keypad is used, increasing security by preventing others from accessing your garage with a duplicated code. There are several reasons why you might want to reset allows you to
create a new code. Adding a New User: If someone else in your household needs access, you can reset and set up a new code for shared use. Troubleshooting Issues: A reset can resolve issues like delayed response, unresponsiveness, or if the door isnt opening or closing as expected. Security Concerns: Resetting the keypad ensures that previous users
or codes no longer have access. The reset process for your Genie garage door opener keypad may vary slightly depending on the model. Below are the most common steps to help you reset and reprogram your Keypad. The first step in resetting your Genie garage door opener keypad involves locating the Program or Learn button on the motor unit. This
 button is usually on the rear or underside of the motor, so you might need a ladder to reach it. Identify the Button Color: Some models manual to confirm. Prepare Your Keypad: Make sure your keypad is powered and accessible before
 starting the reset process.Next, youll need to erase the existing codes stored in the keypad. This process will differ slightly depending on the keypad model, but the general approach is similar across Genie keypads. Press and Hold the Program Key: On your keypad, press and hold the Program or Reset button until the indicator light blinks, signaling
that the keypad is in reset mode. Release and Re-enter Program Mode: Release the button momentarily, then press it again to confirm you wish to erase the current code. You should see a rapid blinking light, which means the keypad with a new Personal
 Identification Number (PIN) so you can securely access your garage. Enter Programming Mode: Press and hold the Program button on the keypad until the light turns on or blinks, indicating that its in programming mode. Set a New 4-Digit Code: Type in your desired 4-digit PIN, then press the Program button again to save the code. The light should
 blink to confirm the code has been successfully saved. Test the Code: Enter your new PIN on the keypad and press the Up/Down button to confirm it opens or closes the garage door. Tip: Choose a PIN that is easy for you to remember but hard for others to guess. Avoid simple sequences like 1234 or 0000 for security purposes. Once youve reset the
 keypad, its essential to ensure its synced with your garage door opener. Follow these steps: Activate the Motors Learn Mode: Press the Learn or Program button on the motor unit to put it into pairing mode. The LED light on the motor should turn on or blink, indicating its ready to connect. Enter the PIN on Keypad: Within 30 seconds, return to you
keypad, enter your newly set 4-digit PIN, and press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button. Test the Connection is successful, the garage door should open or close when you press the Up/Down button. Test the connection is successful, the garage door should open or close when you press the Up/Down button. Test the connection is successful, the garage door should open or close when you press the Up/Down button.
problems and solutions. If your keypad is unresponsive, here are a few things you can try: Check the Battery: Ensure the bettery inside the keypad is not depleted. Re-enter your PIN and press the Up/Down button. Re-sync the Keypad: If it still
doesn't respond, repeat the syncing steps above to establish a strong connection with the motor. If the door opens but doesn't close completely, or if it opens partway, the problem might not be with the garage door opener. Check Safety Sensors: The safety sensors on both sides of the door must be aligned correctly. Misaligned
 sensors can prevent the door from closing. Inspect Track and Rollers: Look for obstructions, debris, or damage on the door track, which can prevent smooth operation. Adjust the Travel Limits: Most Genie models have limit adjustments. Genie keypads are
generally weather-resistant but may become less responsive in extreme cold. Consider the following:Insulate the Keypad: Place a weather cover over the keypad to protect it from freezing temperatures. Replace the Battery: Cold weather cover over the keypad to protect it from freezing temperatures. Replace the Battery: Cold weather cover over the keypad to protect it from freezing temperatures. Replace the Battery: Cold weather cover over the keypad to protect it from freezing temperatures.
your keypad periodically to ensure its clean and that the battery is fresh. Dirt and debris can interfere with button responsiveness. Secure Your PIN: Keep your PIN secure, and change it periodically, especially if you share access with others. Use the Manual: Consult your Genie garage door opener manual if any specific issues arise, as it provides
 model-specific guidance. If you have additional Genie accessories like remotes or wall consoles, its helpful to know how to reset these too, as they can sometimes impact keypad performance. Remote accessories like remotes or wall consoles, its helpful to know how to reset these too, as they can sometimes impact keypad performance. Remote accessories like remotes or wall consoles, its helpful to know how to reset these too, as they can sometimes impact keypad performance. Remote accessories like remotes or wall consoles, its helpful to know how to reset these too, as they can sometimes impact keypad performance. The properties are not accessories like remotes or wall consoles, its helpful to know how to reset these too, as they can sometimes impact keypad performance. The properties are not accessories like remotes or wall consoles, its helpful to know how to reset the battery and reprogram as the properties are not accessories and the properties are not accessories are not accessories and the properties are not accessories are not accessories and the properties are not accessories and the properties are not accessories and the properties are not accessories are not accessories and the properties are not accessories and the properties are not accessories and the properties are not accessories are not accessories and the properties are not accessories and the properties are not accessories are not accessories and the properties are not accessories and the properties are not acc
 needed.Wall Console Reset: Some Genie wall consoles have a reset button on the back, allowing you to clear settings and troubleshoot connectivity issues. Resetting your Genie garage door opener keypad is a straightforward process that allows you to regain control over your garages security and convenience. Whether you need to set a new PIN,
troubleshoot issues, or re-sync your keypad, following these steps will help you resolve common problems and maintain smooth operation. With the keypad reset and reprogrammed, you can enjoy secure and convenient access to your garage. Resetting is an important part of garage door opener maintenance, so dont hesitate to perform these steps
 whenever necessary. Regular maintenance and periodic resets will extend the life of your Genie keypad and help prevent common operational issues. This guide will help you reset your Genie garage door opener to factory settings and program it to work with remotes and keypads. It also covers common troubleshooting tips, safety precautions, and
notes about updated features in 2025 models. Follow the step-by-step instructions for a smooth and safe setup. To reset your Genie opener to factory settings (erasing all remote and keypad codes): Ensure the Door is Closed: Before resetting, make sure the garage door is fully closed. This prevents any unexpected movement while you work. Also clear
the area of people or objects.Locate the Learn/Program Button: Find the Learn (or Prog/Set) button on your openers motor unit. Its usually on the back or under the light cover (often a small square button that might be red, blue, purple, or green). Use a stable ladder if needed to reach it. Press and Hold to Reset: Press and hold the Learn button for
about 610 seconds until the LED indicator light on the opener goes out. You may see an LED that was lit turn off, release the Learn button. All remote controls and wireless keypads that were programmed to the opener are now wiped from memory.
Test this by using an old remote (if available) it should no longer activate the door. Your opener is now reset to its default state. Note: This reset only clears the openers remote/keypad memory. It typically does not erase travel limits or force, refer to your models manual for specific
 instructions (these procedures vary by model ). How to Programming Genie Garage Door Opener ? After a reset (or for a new installation), youll need to program the opener to recognize your remote controls and keypads. Genie uses Intellicode (rolling-code security) which means youll sync each remote/keypad to the openers receiver. Below are
 instructions for programming remotes and wireless keypads. Follow these steps to program a Genie remote to your opener: Prepare the Remote and Opener: Stand within reach of the openers Learn button (on a ladder if necessary) and have the remote in hand. Ensure the remote has a good battery and the area is clear. The garage door should remain
 closed during programming for safety. Activate Learn Mode: Press and release the openers Learn/PRGM button. The openers indicator LED will light or start blinking, indicating its in learning mode. (On Genie models with a PRGM/SET button, press and hold it for ~2 seconds until the small LED turns blue and the long LED starts flashing
 purple.) Send Remote Signal: Within 30 seconds of entering learn mode, press the button on the remote that you want to use for that door. Press and release the remote button slowly twice (on some models, pressing it twice is required). The openers lights or LED should flash to confirm it received the remote signal. (Example: On many Genie units
 the small LED will flash or the garage light will blink when the code is accepted..)Confirm Programming: Wait for the openers indicator light to turn off or return to solid (this usually happens a few seconds after the successful code exchange). Then press the remote button again to test the door. The garage door should open or close when you press
 the programmed remote button. This means the remote is successfully programmed. Program Additional Remotes: Repeat steps 24 for any additional remote sequence. Most Genie openers can store several remote controls in memory. Tip: If the openers LED
blinks red or times out before the remote is programmed, it means the programmed and p
programming. Genie wireless keypads allow entry by PIN. The programming involves setting your PIN on the keypad and then syncing the keypad and then syncing the keypad is new or you want to reset it, open the keypad cover and press the
 numbers 3-5-7 in sequence, then press the Up/Down (arrow) button. Next, press and hold the keypads Program/Set button until the keypads LED flashes (typically red). This clears any old PIN and press the Program button on the keypad.
Then enter your desired PIN (it can be 3 to 8 digits long), and press Program once more. The keypad LED should flash or blink, indicating the PIN is stored. Remember your PIN, as youll use it to open the door. Put Opener in Learn Mode: Go to the garage door opener unit. Press and hold the openers Learn/PRGM/Set button until its indicator LED
turns on or starts blinking (on newer Genie models, the round LED may turn blue then turn off, and a long LED will flash purple). This means the openers learn mode, go to the keypad. Enter the PIN you set, then press the Up/Down arrow button
on the keypad. Wait 2-3 seconds, then press the Up/Down button again. The openers lights should go off, indicating the keypad code was accepted. Test the Keypad: Finally, press the Up/Down button again. The openers lights should go off, indicating the keypad code was accepted. Test the Keypad: Finally, press the Up/Down button again.
the keypad by entering your PIN and pressing Up/Down the door should respond to the keypad command. If you have additional doors or a multi-door keypad to multiple openers). For a single-door setup, the above steps will
program the keypad to your Genie opener. Tip: Keypad programming mode also times out, so perform each step steadily without long delays. If the opener didnt respond, you may need to start over. Also ensure the keypads batteries are fresh a weak keypad battery can cause the wireless signal to fail. Most Genie keypads use standard alkaline
 batteries (e.g. AA or AAA); replace them yearly for reliabilityTroubleshooting TipsEven after successful programming, you might encounter some common issues. Here are troubleshooting tips for typical problems and how to fix them:Remote Not Working (No Response): If the remote doesnt activate the door at all, first check the battery in the
 remote. Replace it with a fresh battery and try again. Ensure the openers Sure-Lock (vacation lock) on the wall console is turned off, because if that lock mode is enabled, the opener will ignore all remote/keypad signals. If one remote works but another doesnt, reprogram the non-working remote using the steps above. If none of the remotes work (but
the wall button does), it could indicate the openers internal receiver has an issue try erasing all codes and reprogramming (factory reset and sync again) as described earlier. In rare cases, you may need to replace a faulty remote to work, or
it works inconsistently, you might have signal interference. Check for sources of radio interference (nearby devices, Wi-Fi routers, etc.) and try to eliminate them. A common culprit is certain LED or CFL light bulbs in or near the opener some energy-efficient bulbs can interfere with remote frequencies. If you recently installed a new bulb in the
opener and the range dropped, try removing it. Genies integrated LED lighting (or Genie-brand LED bulbs) are designed to avoid this interference. Replacing the remotes battery can also help range issues. Wireless Keypad Issues: If the keypad isnt working, verify that you enter the correct PIN and press the keys firmly. Check the keypads battery as
 well if the keypad backlight or LED is dim or not lighting, the battery may be low. Replace the battery, you will likely need to reprogram the keypad to the opener, as some keypads lose their connection when power is
removed. If the keypad still doesnt program, clear the openers memory (reset) and try programming it again from scratch. Also ensure you are within the openers radio range (if its too far or there are metal obstacles, the signal might not reach). Opener Has
Power but Doesnt Operate from Remote/Keypad: If the openers motor unit has power (you see LEDs on or hear a click) but nothing happens with wireless devices dont, recheck that the garage door is not manually locked or disconnected. If the wall console works but wireless devices dont, recheck that vacation lock is off and the remotes/keypad are
programmed. If even the wall control doesnt work, the issue might be with power or the opener itself. Make sure the opener is plugged into has power (test with a lamp) and no fuse is blown. If the opener makes a sound but the door doesnt move, the door might be disengaged: ensure the emergency release cord hasnt been pulled re-
engage the door carriage if it was released. Also, check that the Safe-T Beam sensor lights are solid and not blinking; if the door starts to close then reverses, or you hear clicking and the door stays open, its
often the safety sensors detecting an obstruction. Genie openers use the Safe-T Beam system an infrared beam across the door opening that must be clear for the door o
the sensor lenses if theyre dirty. If the sensor lights are flashing, adjust the sensors until the light is solid, indicating proper alignment. Once the safety beam is functioning, the door should close normally under remote or keypad control.Lost or Stolen Remote: In case a remote is lost or you suspect its stolen, immediately erase the openers memory to
disable that remote. Then reprogram your remaining remotes and keypad. This ensures no unauthorized person can use the old remote to open your garage. Opener Light Blinks and Door Doesnt Move: This is usually a sign of an error. Many Genie models flash the overhead light or an LED in specific patterns for errors. Frequent causes include the
 safety sensors (as above) or the door encountering an obstruction or sticking. Ensure the door hardware moves freely. If the door spring or hardware is broken, the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to operate for safety. In that case, do not attempt to force the opener may refuse to 
the above and the opener still wont program or operate correctly, consult your owners manual for model-specific troubleshooting steps. Genies customer support or a professional garage door technician can also help diagnose more complex problems. Remember that any issue involving springs, cables, or the door mechanism should be handled by a
 professional, as those components are dangerous to adjust on your own. Safety PrecautionsWhen resetting or programming your garage door opener, always put safety first. Garage doors are heavy moving objects, and the opener is a powerful machine. Keep these safety guidelines in mind: Work With the Door Closed: Always close the garage door
 before working on the opener or programming remotes. This prevents the door from moving unexpectedly and reduces risk of injury or damage. Keep Clear of the Door Path: Make sure no people, pets, or objects are in the doors path while you program and test the opener. When testing the remote or keypad, stand clear of the door in case it moves
 Never stand directly under a moving garage door. Use a Stable Ladder and Assistance: If you need to reach the overhead unit, use a sturdy ladder. Ensure its on a level surface. Having a spotter or assistant to hold the ladder is recommended. This prevents falls and allows you to concentrate on the task. Avoid Pinch Points: Keep your hands and fingers
inspections (beyond just programming remotes), disconnect the opener from power. Also, pull the emergency release cord to disengage the door if you need to move it manually. This prevents the opener from trying to move the door while youre working on it. Be cautious: if the door is disengaged and not supported, it can slam down so only
disengage when the door is closed or propped open securely. Safety Sensors: Do not disable or bypass the Safe-T Beam sensors. They are a crucial safety feature that prevents the door from closing on people or objects. Ensure they are installed and working correctly. Never let children play with the garage door opener or run under a moving
door. Follow the Manual: Different Genie models may have slight differences. Always consult your specific models owners manual for detailed instructions and safety warnings. The manual will include safety information specific to your opener (such as weight limits, installation angles, etc.). Professional Help for Springs or Hardware: Garage door
 springs, cables, and hardware are under high tension. Do not attempt to adjust or repair springs, cables, or the openers internal gears yourself unless you are trained. If you suspect a problem in these areas (e.g. broken spring, frayed cable, door off track), call a qualified garage door technician. Trying to fix these without proper tools and knowledge
 can result in serious injury. General Awareness: Wear eye protection when working overhead in case small parts or debris fall. Keep the remote controls away from children. After programming, test the openers safety reverse: block the sensor or place a roll of paper towel under the door and close it the door should reverse upon sensing obstruction or
when the beam is broken. This ensures all safety features are functioning. By following these precautions, you can program and reset your Genie Garage Door Openers: Which Is Better? Next Article How to Align Garage Door
Sensors for Any Brand ? Last Updated 06/02/2025 02:00 PM Keypad Models WKP and GK-R Printable Instructions Universal Keypad Printable Instructions Universal Keypad Printable Instructions Universal Keypad Printable Instructions Universal Keypad Printable Instructions Frequently Asked Questions Have a different keypad Printable Instructions Universal Keypad Printabl
convenience and easy-to-use remotes. Unfortunately, this system becomes less simple when you need to sync or resync your remote. If you have a wireless keypad, you may also need to recalibrate this device if it doesnt open your garage door properly. With the push of a few buttons, you can reset either your Genie opener or wireless keypad in a
matter of minutes. Hold the square button for 3-5 seconds. Hit the round Learn Code button on openers made between 1995 and 2011. Hit the one of the rectangular remote button for 3-5 seconds. In some cases, there may be a minor
glitch in the garage door opener's circuit board. This is common after a power surge or power outage. If your garage door opener suddenly stops responding, use a ladder to reach the garage door opener again. [1] Advertisement 1Press down the square
button for 3-5 seconds. Push and hold the square Program Set button, but has a "Learn" button, press the "Learn" button instead. On most openers, you
can find the buttons on the back of the unit, on the bottom of the unit facing the floor, or under the light cover. Keep in mind that the opener is the boxed device with 1-3 buttons. 2Select the round Learn Code button on some models. For openers made between
1995 and 2011, find the small circular LED and button labeled Radio Signal and Learn Code on older opener models. If your opener by pressing and holding the Learn Code button until the Radio Signal LED begins flashing.[3] 3Push the
remote button quickly. Choose one of the unlabeled rectangular buttons on your remote and press it one time. Once youve done this, the oblong purple LED light on the opener will light up as a solid purple and stop blinking. It doesn't matter which button you pressed, as this will be the button that
opens and closes your garage door. [4] If your device was made between 1995 and 1997, then the remote button format will look a little different. Use the 2 curved, rectangular buttons on the top half of the remote button format will look a little different.
door remote. Wait for both the oblong and circular LED to light up blue before they switch off altogether. This calibrates the opener and syncs it with your remote to close or open your garage door. [6] At this point, the opener will be fully reset and synced with
your new remote! Advertisement 1Find the up/down and program keys and press them down for 5 seconds. Locate the button labeled Program on the top of the wireless keypad, along with the up/down button on the bottom. Press down both of these buttons simultaneously for about 5 seconds. When it has been reset successfully, the LED on the
keypad will blink twice, and the entire device will go dark. [7] After you do this, any pre-existing keypad code wont be able to open up the garage door opener in programming mode. To do so, press and hold the "Program" button or quickly press the "Learn Code" on the garage door opener, depending on what model you have. An
LED light should start flashing. You will have 30 seconds to complete the next step.[8]3Press 3, 5, and 7 in succession after the opener for at least 3 seconds to get it into programming mode. Push down the 3, 5, and 7 buttons in sequential order on the wireless keypad
to start the programming process. This is the default PIN for all Genie garage door. Find the up/down button on the keypad, located toward the bottom of the device and slowly push it until the garage door opens.[10]To double-check and see
if the keypad has synced correctly, input 3-5-7 into the device again and hit the up/down button. If the garage door opens or shuts, then youre good to go![11]5Change the PIN, and then press the "Program". Then enter a new PIN and press the "Program" button. The PIN can be
between 3 to 8 digits long. Advertisement 1Press and hold the Up and Down buttons. If you need to reset the travel distance for any reason, you can do so by pressing and holding both the Down and Up buttons at the same time for about 10 seconds, The LED on the unit should flash there times. 2Open the door just slightly. If the door is in the down
position, press the Up arrow to open the door just slightly. About 2 feet should do.[12]3Press the Down button until the door is flush with the ground. Release the button when the door is flush with the ground. Apress the Set/Program button. This sets the down position for the
garage door opener.5Press the Up button until the door is fully raised. Raise the garage door opener. Be careful not to hit the head of the garage door opener. Be careful not to hit the head of the garage door opener. Be careful not to hit the head of the garage door opener. Thanks Thanks
Advertisement Thanks Thanks Advertisement This article was co-authored by Barry Zakar and by wikiHow staff writer, Travis Boylls. Barry Zakar is a professional handyman and the founder of Little Red Truck Home Services based in the San Francisco Bay Area. With over ten years of experience, Barry Specializes in a variety of carpentry projects.
He is skilled at constructing decks, railings, fences, gates, and various pieces of furniture. Barry also holds his MBA from John F. Kennedy University. This article has been viewed 362,218 times. Co-authors: 8 Updated: June 3, 2025 Views:362,218 times. Co-authors: 8 Updated: June 3, 2025 Views: 9 Updated: June 3, 2025 Views: 9 Updated: June 3, 2025 Views: 9 Updated: June
page that has been read 362,218 times. Genie of Fairview Wireless Keypad Model GPWK-12, GWKThis keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NOT compatible with Genie of Fairview Wireless Keypad is NO
 Fairview Intellicode remotes. If your keypad looks like this but has Intellicode on the cover go to the next set of programming instructions below. Step-By-Step Programming Instructions below. Step-By-
Release the # and 8 keys. Close the cover. Open the cover back up and press in order the 3, 5, 7 and # keys. Enter your PIN of your choice and press the # button. Your PIN can be up to 8 digits. Do not use the # or star key. Enter the Door Code determined by Chart A below and this time press the Star (*) key. Slide keypad cover down. Test keypad by
sliding the cover up until it latches. Enter your PIN and press the Star (*) key. Your door should operate. The Door Code in step 4 above is determined by the internal code switches inside one of your remotes. Look at the chart below and write down the corresponding
Door Code Number. Look at the next 3 switches and determine its code number. Continue until you have 4 Door Code numbers for a 12 switch remote, or 3 Door Code numbers for a 9 switch remote. Chart ASwitch Settings Door Code
work Intellicode printed on the cover. )Two Part, Step-By-Step Programming. Part 1To Reset your Genie of Fairview Intellicode Wireless Keypad follow these stepsOpen cover half way. Press and hold both the PROG and 8 keys and open the cover until it latches. (the indicator light on the keypad will blink one and go out) Close cover. Programming your
Intellicode keypadOpen cover fully until it latches. Press in order 3 5 7. Press the PROG key. (red light blinks twice as fast this tells you it took your PIN) Close cover fully and Proceed to Part 2. Part 2 Gently press and release the radio receiver Learn
Code button on the motor head in your garage to start the red indicator light next to the button will start blinking. This small black button is always found near the floppy antenna wire and Press the SEND button several times (3 or 4)
until the door is activated. Model 2: Intellicode Model GWKP(Off-white with flip-up cover program key above the 3 key) To erase the old PIN (Personal Idendification Code) press and hold down, in order, the PROGRAM, 6 and UP/Down Arrow keys. The red light on the keypad will blink once and turn off. Release the buttons. To program a new code
press and let go in order the 3, 5, 7 and PROGRAM keys. Enter your chosen PIN, anywhere from 3 to 8 numbers and press PROGRAM (the red light should blink twice as fast and turns off, indicating it took your code) Once youve set the keypad code go to your Genie of Fairview motor head follow the instructions below: Gently press and release the
radio receiver Learn Code button on the motor head in your garage to start the red indicator light next to the button will start blinking. This small black button is always found near the floppy antenna wire and is usually behind the light cover for your light bulbs. While the indicator light is blinking enter your PIN number and Press the UP/DOWN
arrow button several times (3 or 4) until the door is activated. Model 3: Programming instructions for your Genie of Fairview GK-BX Wireless Intellicode Keypad is off-white with a flip-up cover and the PROGRAM key is above the 2 key) Gently press and release the radio receiver Learn Code button on the motor head in your garage to
start the red indicator light next to the button will start blinking. This small black button is always found near the floppy antenna wire and is usually behind the light cover for your light bulbs. While the indicator light to the button will start blinking enter your PIN number and Press the SEND button several times (3 or 4) until the door is activated. To clear out the factory
settings or the previous code, press and hold both the PROGRAM key and the Up/Down arrow keys until the red light on the keypad flashes twice and goes out. Press and let go in order the 3, 5, 7 and PROGRAM keysEnter the PIN of your choice (3 to 8 numbers) and press PROGRAM. This sets the code for your keypad. Now follow the instructions
below to link your keypad to your Genie of Fairview Door opener. Gently press and release the radio receiver Learn Code button on the motor head in your garage to start the red indicator light next to the button will start blinking. This small black button is always found near the floppy antenna wire and is usually behind the light cover for your light
bulbs. While the indicator light is blinking enter your PIN number and Press the UP/DOWN arrow button several times (3 or 4) until the door is activated. Note: Once your keypad is programmed to your garage door opener, changing your PIN to another code is easy. Just enter your present PIN and hit the PROGRAM key, then enter a new PIN and
press PROGRAM. Wait for the backlight to go out and test. The keypad should now be set to the new PIN Programming your GK-BX for the newest line of Genie garage door openers. These include models 4024, 3024, 4042, 3042, 4022,
3022, and 4046, 3064, 4062, 3062, 2564, 2562. Looking up at the bottom of the Genie motor head cover in your garage you will see a set of black buttons with two LED lights shown here in grey. Press and let go in order the 3, 5, 7 and PROGRAM keys. Enter the PIN of your choice (3 to 8 numbers) and press PROGRAM. Press and hold the square
Program button until the round blue LED light comes on and let go. Upon releasing the square button the long purple light is blinking go to the keypad and enter your programmed PIN and press the Up/Down arrow key 3 or 4 times, until the door activates.** If after
performing Step 4 above and releasing the square button, the round LED comes on and stays blue, follow the instructions below: After step 4 above the short LED light should be a steady blue. Press the square button once and the short blue light will switch to the long LED and blink Purple. Unlock the programming feature on your garage door opener
by using one of your existing remotes and pressing it only once. While the purple light is blinking go to the keypad and enter your programmed PIN and press the Up/Down arrow key 3 or 4 times, until the door activates. Programming Genie Hardwired Keyless Entry Pad (KEP1). (This keypad has no cover and is connected to the inside receiver by the
special ribbon attached to the keypad)The outside garage door opener keypad has a flat ribbon, which slides behind the garage door molding into the garage and attaches to the keyless entry receiver box. Behind the receiver switch
back to RUN. Test the keypad by entering your PIN and hitting the star key. Programming DOMINO Hardwired Keypads: Slide switch on the garage to Program. Press the ENTER key, then enter the personal code of your choice (up to 6 digits) and press ENTER again. Slide the switch on the box in the garage to
OPERATE. Test keypad.
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