Download Article Reset the keypad and reprogram it for your garage door opener Download Article Do you need to reprogram your Genie wireless keypad but don't know the PIN? If your keypad was set up by a previous owner (or you just forgot the PIN), you can reset the Genie keypad back to its original factory settings, create a new PIN, and program it to work with your garage door opener. This step-by-step guide will teach you how to reset and reprogram your Genie keypad and connect it to your garage door opener. Press and hold the PROGRAM and UP/DOWN buttons.After 5 seconds, a tone will sound. Release the buttons.Enter a new 3-8 digit PIN and press UP/DOWN.Enter the garage door opener's brand ID (see chart).Press UP/DOWN.On the keypad, press UP/DOWN once every 2 seconds until the opener activates.1Press and hold the PROGRAM and UP/DOWN keys at the same time. Continue holding for 5 seconds. You can release the buttons once you hear a tone. When you release the keys, the green LED will flash and then turn off.[1]Once you're finished, your wireless keypad will be reset to its factory settings and ready to reprogram.The steps to reset a Genie keypad vary by model. If this method doesn't work for you, you may need to follow the steps to reset a WKP or GK model, or a Wireless Keypad-IC model. 2Reprogram a keypad that does NOT have yellow LEARN buttons. Check the color of your garage door opener's LEARN or PROGRAM button. If the LEARN or PROGRAM button on the garage door opener (not the keypad, but on the actual opener unit) is NOT yellow, use these steps to reprogram your wireless keypad to work with your opener:[2]Enter a personal PIN on the keypad (3 to 8 digits).Press and release the UP/DOWN key.Enter the ID of your garage door opener (see this chart.Press and release the UP/DOWN key. The LED will begin to flash.On the garage door opener, press and hold the LEARN/PROGRAM button for 2 seconds, then release.Back on the keypad, press and release the UP/DOWN button once every 2 seconds until your garage opener activates. Don't press any other buttons until the opener stops running.When the light comes back on the keypad, your garage door will be programmed. Advertisement 3Reprogram a keypad that HAS a yellow LEARN button. If you're using a Chamberlain, LiftMaster, or Craftsman garage door opener that has a yellow LEARN/PROGRAM button, use these steps to reprogram your keypad:[3]Enter a new personal PIN on the keypad (3 to 8 digits).Press and release the UP/DOWN key. Press and release the UP/DOWN key once. You will hear a click.On the garage door opener, press and hold the LEARN/PROGRAM button for 2 to 3 seconds, then release.On the keypad again, press and release the UP/DOWN key. You will hear a click.Press UP/DOWN once more, and the garage door opener will begin to operate.Wait until the keyboard light goes out to do anything else. Your Genie wireless keypad remote PIN is now reprogrammed. Advertisement 1Press and hold the PROGRAM and UP/DOWN keys at the same time. Continue holding for 5 seconds. You can release the buttons once you hear a tone. When you release the keys, the LED will flash and then turn off. This resets your Genie wireless keypad back to its default settings.[4]The default code for your keypad is 3-5-7. You will use this code until your garage door is programmed, and then you can change it.If your Genie wireless keypad is in a black case, it's likely one of these models.2Place your garage door opener into programming mode. The process to enter programming mode will be a little different depending on your opener model:[5]If your garage door opener was released between 1995 and 2011, just press the Learn Code button on the garage door opener once, and the red LED will flash.On more recent models, your garage door opener will have up/down buttons and a Program button. To enter programming mode:Press and hold the Program button until the LED turns blue, then release the button.The LED will begin to flash purple. Once it does, your wireless keypad is ready to program.3When the keypad backlight is off, enter 3-5-7. This is the temporary PIN. 4Press the UP/DOWN button on the keypad 3 to 4 times. Press the buttons slowly until the door operates. Stop pressing the button once the door motor starts moving. The garage door is now reprogrammed to the keypad.5Create a new PIN. Here's how:[6]Open the cover all the way. The light will blink once and then turn off.Enter 3, 5, and then 7 on the keypad.Press the PROG key again.Close the keypad cover completely. Advertisement 1Open the cover of your Genie Wireless Keypad-IC halfway. Keep it open halfway for a few seconds.[7]Open the cover fully and press and hold PROG + 8. The indicator light will blink once, then turn off. 3Close the keypad cover completely. Your Genie keypad is now reset to the original factory code. 4Create a new PIN. Here's how:[8]Open the cover fully. The light will blink once and then turn off.Enter 3, 5, and then 7 on the keypad.Press the PROG button.Enter a new PIN (up to 8 digits).Press the PROG key again.Close the cover completely.5Reconnect your Genie wireless keypad to the garage door opener. Now that you've reset the wireless keypad, you will need to reprogram it to your garage door opener. To do this, you will need access to the garage door opener's Learn Code button, located on its power head.[9]Press the Learn Code button on the garage door opener. The signal indicator on the opener will blink.Enter your new PIN on the keypad.Press the SEND button, and the light will stay on.Press the SEND again, and the motor will run.Press SEND one final time, and the motor will stop. Advertisement ID#Brand NameGarage Door Opener Specification Notes1Genie315/390 MHz, Intellicode I, 1995current1Overhead Door315/390 MHz, CodeDodger I, 1995current2Chamberlain / LiftMaster / CraftsmanPurple Learn Button, Security +, 20062014, 315MHz3Orange/Red Learn Button, Security +, 19962005, 390MHz4Yellow Learn Button, Security + 2.0, 2011current, 390MHz5Green Learn Button, Billion Code, 19931995, 390MHz6Genie315/390 MHz, Intellicode II, 1995current6Overhead Door315/390 MHz, CodeDodger II, 1995current7Sommer310 MHz, Rolling Code8Linear318 MHz, MegaCode9Wayne Dalton372.5 MHz, Rolling Code, 1999current10Ryobi372.5 MHz, Rolling Code11Guardian303 MHz, Fixed Learn Code11Xtreme brand303 MHz, Fixed Learn Code12Marantec315 MHz, Fixed Learn Code13FAAC433.92 MHz, Rolling Code21*Genie390 MHz, 12 Switch / 2 Position Dip Switch*23*Stanley310 MHz, 10 Switch / 2 Position Dip Switch*31*Overhead Door390 MHz, 9 Switch / 3 Position Dip Switch*32*Chamberlain390 MHz, 9 Switch / 3 Position Dip Switch* Add New Question Question Question How can I change the code on a Genie opener after tenants have moved out and taken the garage controls? Contact a local Genie provider who can come to your place and service the opener for you. Ask a Question Advertisement Thanks Advertisement wikiHow is a wiki, similar to Wikipedia, which means that many of our articles are co-written by multiple authors. To create this article, volunteer authors worked to edit and improve it over time. This article has been viewed 135,487 times. Co-authors: 3 Updated: June 17, 2025 Views:135,487 Categories: Software PrintSend fan mail to authors Thanks to all authors for creating a page that has been read 135,487 times. If youre looking to reset your Genie garage door keypad, youve come to the right place. In this article, we will guide you through the simple steps to reset your keypad and reprogram it to your garage. Whether youve forgotten your passcode or want to change it for security reasons, resetting a Genie garage door opener keypad is a breeze. So, lets get started and have your keypad back in working order in no time.How to Reset a Genie Garage Door Opener KeypadGenie garage door openers are a popular choice for homeowners due to their reliability and convenience. With a Genie garage door opener keypad, you can easily open and close your garage door without the need for a remote control or keys. However, there may be times when you need to reset the keypad, perhaps because you forgot the access code or want to change it for security reasons. In this guide, we will walk you through the steps to reset a Genie garage door opener keypad.Step 1: Identify Your Genie ModelBefore you begin the reset process, its important to identify the specific model of your Genie garage door opener. The reset instructions may vary depending on the model, so make sure you have your model number ready. You can usually find this information on the back of the opener unit or in the user manual. If youre unable to locate the model number, you can also check the Genie website or contact their customer support for assistance.Step 2: Prepare for ResetTo reset your Genie garage door opener keypad, you will need to clear the existing access code and program a new one. Before you start, make sure you have a ladder or step stool to reach the keypad and a pen and paper to write down the new access code. Its also a good idea to disable any security systems connected to your garage door opener to prevent accidental alarms during the reset process.Step 3: Clear the Existing CodeTo clear the existing access code on your Genie garage door opener keypad, follow these steps:Locate the Learn button on your Genie garage door opener. This button is usually found on the back of the opener unit or on the control panel.Press and hold the Learn button until the indicator light on the opener starts blinking. This indicates that the opener is ready to accept a new access code on the keypad, enter the current access code and press the Send or Enter button. The indicator light on the opener will blink once to confirm that the existing code has been cleared.Step 4: Program a New Access CodeOnce you have cleared the existing access code, you can proceed to program a new one. Follow these steps to program a new access code on your Genie garage door opener keypad:Enter your desired access code on the keypad. The code can be a combination of numbers, usually between 4 and 8 digits long. Make sure to choose a code that is easy for you to remember but hard for others to guess.Press the Send or Enter button on the keypad to send the new code to the garage door opener.On the garage door opener, press the Learn button again. The indicator light should start blinking.Back on the keypad, enter the new access code and press the Send or Enter button. The indicator light on the opener will blink twice to confirm that the new access code has been successfully programmed.Step 5: Test the New Access CodeAfter programming the new access code, its important to test it to ensure it works properly. Stand within range of your garage door opener and enter the new code on the keypad. The garage door should open or close accordingly. If the door doesnt respond, double-check the code and repeat the programming process if necessary.Tips and Troubleshooting If you have trouble clearing or programming the access code, refer to your Genie garage door openers user manual for model-specific instructions or contact Genie customer support for assistance. Make sure to choose a unique and secure access code to prevent unauthorized access to your garage. Its a good practice to periodically change your access code to enhance security. If you forget your access code, you can always reset it following the steps outlined in this guide. Remember to re-enable any security systems you previously disabled after completing the keypad reset.Thats it! Youve successfully learned how to reset a Genie garage door opener keypad. By following the steps outlined in this guide, you can easily clear the existing access code and program a new one to ensure the security of your garage.Frequently Asked QuestionsHow do I reset my genie garage door opener keypad?To reset your Genie garage door opener keypad:1. Locate the Learn button on your garage door opener motor unit.2. Press and hold the LED light starts blinking. This usually takes about 6 seconds.3. On your keypad, enter the PIN code you want to use and press the Prog or Learn button.4. Wait for the garage door opener motor unit to respond by flashing the LED light or making a sound.5. Test the keypad by entering the new PIN code and pressing the Enter or Open button.What if I forgot my Genie garage door opener keypad PIN code?If you have forgotten your Genie garage door opener keypad PIN code, you will need to perform a factory reset. To do this, locate the Learn button on your garage door opener motor unit and press and hold it until the LED light turns off. This should erase all existing PIN codes and reset the keypad to its default settings.How do I change the PIN code on my Genie garage door opener keypad?To change the PIN code on your Genie garage door opener keypad, follow these steps:1. Press the Learn button on your garage door opener motor unit and release it.2. Enter your current PIN code on the keypad and press the Prog or Learn button again.4. Wait for the garage door opener motor unit to respond by flashing the LED light or making a sound.5. Test the keypad by entering the new PIN code and pressing the Enter or Open button.Why is my Genie garage door opener keypad not working?If your Genie garage door opener keypad is not working, try the following troubleshooting steps:1. Check the battery: Ensure that the keypads battery is not dead or low. Replace it if necessary.2. Check the connection: Make sure the keypad is properly connected to the garage door opener motor unit.3. Reset the keypad: Perform a reset by following the reset instructions provided by Genie.4. Test the range: Move closer to the garage door opener motor unit and try operating the keypad again.If these steps do not resolve the issue, you may need to contact Genie customer support for further assistance.Can I program multiple PIN codes for my Genie garage door opener keypad?Yes, you can program multiple PIN codes for your Genie garage door opener keypad. Follow these steps:1. Press the Learn button on your garage door opener motor unit and release it.2. Enter a PIN code on the keypad and press the Prog or Learn button.3. Repeat step 2 to program additional PIN codes, each followed by pressing the Prog or Learn button.4. Wait for the garage door opener motor unit to respond by flashing the LED light or making a sound.5. Test each programmed PIN code by entering it on the keypad and pressing the Enter or Open button.To remove a programmed PIN code from your Genie garage door opener keypad, follow these steps:1. Press the Learn button on your garage door opener motor unit and release it.2. Enter the PIN code you want to remove on the keypad and press the Prog or Learn button.3. Wait for the garage door opener motor unit to respond by flashing the LED light or making a sound.4. Repeat steps 1 through 3 to remove additional PIN codes, each followed by pressing the Prog or Learn button.How often should I reset my Genie garage door opener keypad?There is no specific timeframe for resetting your Genie garage door opener keypad. You may need to reset it if you forget the PIN code or encounter any issues with its operation. However, regular maintenance and battery replacement are recommended to ensure optimal performance of the keypad.Final ThoughtsTo reset a Genie garage door opener keypad, follow these simple steps. First, locate the Learn button on the opener unit, usually found near the antenna. Press and release the Learn button, then enter a new PIN on the keypad within 30 seconds. Lastly, test the new PIN by entering it and confirming that the garage door opens or closes. Resetting the Genie garage door opener keypad is a simple process that can ensure the security of your home and easily control access to your garage. Reader Interactions This video is helpful for installing and programming the Genie Wireless Keypad to your garage door reset.Thats it! Youve successfully learned how to reset a Genie garage door opener keypad. By following the steps outlined in this guide, you can easily clear the existing access code and program a new one to ensure the security of your home and easily control access to your garage.Use the guide below to go straight to the steps if you are programming the new keypad, changing the pin or factory resetting an already installed keypad.GK-R (Genie Garage Door Opener Keypad) Programming Quick Reference CardGK-R Instruction Manual*It is recommended to complete the programming before mounting the keypad.Activate the Genie wireless keypad (GK-R) by opening the battery cover compartment and pull the protective tab. Reinstall the battery compartment door to begin programming.Keypad LED'SSuccessful EntriesThe keypad LED will flash each time a key is pressed and entry is accepted.The Keypad LED and PROGRAM key will flash slowly and the number pad backlight will remain on for 15 seconds indicating a successful program or valid pin number has been entered.Failed EntriesThe Keypad LED, PROGRAM key and Number pad black light will flash rapidly indicating a problem with the programming or invalid PIN entry.Wait 15 seconds until the backlighting shuts off before entering a valid PIN or resetting the keypad to reprogram. How to program the Wireless Keypad, Genie garage door openersFor use with Genie Intellicode garage door openersStep 1 PROGRAMMING A PIN NUMBERProgram the keypad for the first time* with a Personal Identification Number (PIN). This PIN must be 3 to 8 digits.1. Ensure number pad backlighting is off.2. Press 3-7 in sequence.3. Press the PROGRAM key. LED will blink once per second.4. Enter a PIN number (3-8 digits).5. Press the PROGRAM key. LED will blink twice and shut off. The keypad is now programmed with a PIN number and ready to program to the garage door opener(s). See STEP 2A to program 1 Opener. See STEP 2B PROGRAMMING FOR MULTIPLE OPENERS if using the keypad to operate up to 3 doors. If LED did not blink twice and shut off, please see RESETTING THE KEYPAD (FACTORY DEFAULT) section STEP 2A) PROGRAMMING THE KEYPAD TO 1 OPENER- (if you have more than one garage door skip to the next step.)1. Place garage door opener into PROGRAMMING MODE as illustrated below.2. Ensure number pad backlighting is off.3. Enter the PIN number on the keypad.4. Press the UP/DOWN key 3 to 4 times slowly until the garage door opener operates. This completes the programming of a single door. See STEP 3 SINGLE DOOR OPERATION for further instruction.If you entered the PIN correctly and the garage door opener didn't operate.NOTE:Keypad will remain active for 15 seconds after a successful entry is made. During this 15 seconds, ANY key will operate the opener. * RESETTING THE KEYPAD (FACTORY DEFAULT)If the keypad has already been programmed or at any time the programming should be erased and started from the factory default, follow these steps.1. Ensure that the number pad backlighting is off.2. Press and hold the PROGRAM and UP/DOWN Keys together for approximately 5 seconds.3. The LED will flash twice and all lights will go out indicating the keypad has been reset.4. Start at STEP 1 to program a new PIN number*REPLACING THE WIRELESS KEYPAD BATTERIESIf the keypad backlighting fails to operate, the batteries may require replacing.Programming will not be lost during battery change.The GK-R Genie wireless keypad uses twoAAA batteries (36863A.S).1. Remove the battery cover and batteries.2. Replace the batteries with the same type alkaline AAA and check for proper direction of (+) and (-) terminals.*Rechargeable batteries are not recommended. How Do I Reset My Genie Garage Door Keypad? Resetting your Genie garage door keypad is often necessary when youve forgotten your entry code, want to add a new user, or are experiencing operational issues. Resetting the keypad will allow you to reprogram it with a fresh access code and clear any existing security measures. In this guide, well cover everything you need to know about resetting your Genie garage door opener step-by-step, so you can regain secure, convenient access to your garage.Genie garage door opener keypads provide a secure and convenient way to access your garage without the need for a remote. By entering a Personal Identification Number (PIN) on the wireless keypad, you can open and close your garage door easily. Genie models feature Intellicode technology, a rolling code system that changes each time the keypad is used, increasing security by preventing others from accessing your garage with a duplicated code.There are several reasons why you might want to reset your Genie garage door opener keypad:Forgotten PIN: If you cant remember your entry PIN, a reset allows you to create a new code.Adding a New User: If someone else in your household needs access, you can reset and set up a new code for shared use.Troubleshooting Issues: A reset can resolve issues like delayed response, unresponsiveness, or if the door isnt opening or closing as expected.Security Concerns: Resetting the keypad ensures that previous users or codes no longer have access. The reset process for your Genie garage door opener keypad may vary slightly depending on the model. Below are the most common steps to help you reset and reprogram your keypad.Identify the Button Color: Some models use a color-coded button, often red, green, or purple, which may impact the steps required. Check your models manual to confirm.Prepare Your Keypad: Make sure your keypad is powered and accessible before starting the reset process.Next, youll need to erase the existing codes stored in the keypad. This process will differ slightly depending on the keypad model, but the general approach is similar across Genie keypads.Press and Hold the Program Key: On your keypad, press and hold the Program or Reset button until the indicator light blinks, signaling that the keypad is in reset mode.Release and Re-enter Program Mode: Release the button momentarily, then press it again to confirm you wish to erase the current code. You should see a rapid blinking light, which means the keypad has been cleared of codes.After resetting, its time to reprogram the keypad with a new Personal Identification Number (PIN) so you can securely access your garage.Enter Programming Mode: Press and hold the Program button on the keypad until the light turns on or blinks, indicating that its in programming mode.Set a New 4-Digit Code: Type in your desired 4-digit PIN, then press the Up/Down button to confirm it opens or closes the garage door.Tip: Choose a PIN that is easy for you to remember but hard for others to guess. Avoid simple sequences like 1234 or 0000 for security purposes.Once youve reset the keypad, its essential to ensure its synced with your garage door opener. Follow these steps:Activate the Motors Learn Mode: Press the Learn or Program button on the motor unit to put it into pairing mode. The LED light on the motor should turn on or blink, indicating its ready to connect.Enter the PIN on Keypad: Within 30 seconds, re-enter your new 4-digit PIN, and press the Up/Down button.Test the Connection: If the setup is successful, the garage door should open or close when you press the Up/Down button on the keypad.Even after resetting your Genie keypad, you may experience some issues that prevent it from working correctly. Heres a look at common problems and solutions.If your keypad is unresponsive, here are a few things you can try:Check the battery corresponding with the desired door (1, 2, or 3).5. The desired opener will operate.NOTE:Keypad will remain active for 15 seconds after a successful entry is made. During this 15 seconds, ANY key will operate the opener. * RESETTING THE KEYPAD (FACTORY DEFAULT)If the keypad has already been programmed or at any time the programming should be erased and started from the factory default, follow these steps.1. Ensure that the number pad backlighting is off.2. Press and hold the PROGRAM and UP/DOWN Keys together for approximately 5 seconds.3. The LED will flash twice and all lights will go out indicating the keypad has been reset.4. Start at STEP 1 to program a new PIN number*REPLACING THE WIRELESS KEYPAD BATTERIES (36863A.S). Remove the battery cover and batteries.2. Replace the batteries with the same type alkaline AAA and check for proper direction of (+) and (-) terminals.*Rechargeable batteries are not recommended. How do I Reset My Genie Garage Door Keypad? Resetting your Genie garage door opener keypad is often necessary when youve forgotten your entry code, want to add a new user, or are experiencing operational issues. Resetting the keypad will allow you to reprogram it with a fresh access code and clear any existing security measures. In this guide, well cover everything you need to know about resetting your Genie garage door opener step-by-step, so you can regain secure, convenient access to your garage.Forgotten PIN: If you cant remember your entry PIN, a reset allows you to create a new code.

Genie wireless keypad forgot pin. Genie reset. Genie wireless keypad reset pin. Genie wireless keypad factory reset. Genie wireless keypad instructions. Genie wireless keypad not working. Reset genie keypad pin. Genie garage door opener wireless keypad reset.