I'm not a bot



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There are different ways to reset Swann DVRs and cameras and in this article, I talk about the Swann Pro-Series HD password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in to your DVR because you just lost the password reset via recovery code. If you can't log in the your DVR because you have a supplied to your DVR because you have a supplied 
type of "Swann password recovery code" and you can just use it as a "master password" to unlock your DVR. This process requires you to have the DVR registered within your Swann account so you can receive an email with the reset code (MAC Address). To recover the password for the Swann Pro-series, follow the steps: Using the mouse, right-click
the Live View screenClick the main menuClick "forgot password" Check your email boxEnter the code (MAC Address) into the login screenEnter a new password when askedClick saveThe MAC Address) into the login screenEnter a new password when askedClick saveThe MAC Address is a unique number that identifies every network interface card (NIC) and the Swann DVR obviously has such a hardware. As you can see, the MAC
information is available in the DVR network menu and you just need to use some tecnique to get this information without logging to the device, an alternative way to get the "Swann password recovery code", let's see how to do that...Using a
computer to find the MAC AddressYou can connect a computer or laptop in the same network the DVR is connected to as shown below. Now you just need to open a "command prompt" and execute a command. Here's how you can
do that...On the keyboard click the "Windows key" + RIn the window type "cmd" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the MAC address that belongs to the DVRWhen you use the "arp -a" and hit "Enter" Check the DVRWhen you use the "arp -a" and hit "Enter" Check the "arp 
locate which one belongs to your DVR, use the IP as a reference or the first part of the MAC Address that tells it's a Swann devices. Now, just get the correct one and use it as the password recovery code. You can also find the MAC address using just your mobile phone
connected via Wi-Fi to the same router the Swann DVR is connected to.Install some network app such as the "Network Analyzer" as scan the local network to find out the devices that are connected and their MAC Address. As long as you find the Swann MAC Address you can use it to reset the password. Here's the steps to use the Network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as scan the local network app such as the "Network Analyzer" as the "Network Ana
Analyzer.Download and install the AppClick the "hamburger" menuClick "LAN Scan"Look for the DVRAnd that's it. Use the MAC Address of your device and reset it. ConclusionThe Swann Pro-Series HD DVRs don't have a default password you need to create one during the setup but if you lost the password that's the way to reset
it and re-create a new one, basically the MAC Address is the information you need to enter as a "secret code" or "master password". For extra help, please visit the Swann DVR password, here you will learn how to reset the DVR by using a
code (swann dvr mac address). You only need to use a mobile phone, tablet or computer and follow simple instructions. This is a Swann factory reset procedure that works for the models 4350, 4500, 4900, 8050 and 8075 and after the DVR reset procedure is
very simple, you need to find a code and use it for the DVR reset, I will explain 3 different methods that work in few minutes, just be patient enough to read the article: How to reset H.264 DVR which has some information about use a method with
jumper. There's no universal Swann DVR password, each device has a unique code that is related to internal network board. To tell the truth, it's not really a code, but a serial number used by every equipment that connects on a network. You can use this code as type of Swann super password. This serial number used by every equipment that connects on a network. You can use this code as type of Swann super password. This serial number used by every equipment that connects on a network. You can use this code as type of Swann super password.
DVR is designed to accept it as a reset code for lost passwords, So let's just find the code...I know you are here just to get the code and reset your DVR, but, please just don't rush, a little bit of explanation is necessary due to the fact that the network where your DVR is installed can be different than mine. The 3 methods to find the MAC
ADDRESSOK, there are several methods to find the Swann DVR MAC ADDRESS, but I will show you don't even need it. As Swann keeps calling the MAC ADDRESS, but for the first method you don't even need it. As Swann keeps calling the MAC ADDRESS, but I will show you the 3 easiest ones, so you get it quick without technical support teaches you how to install their software to find the Swann MAC ADDRESS, but I will show you don't even need it. As Swann keeps calling the MAC ADDRESS, but I will show you don't even need it. As Swann keeps calling the MAC ADDRESS, but I will show you don't even need it. As Swann keeps calling the MAC ADDRESS, but I will show you don't even need it. As Swann keeps calling the MAC ADDRESS is a second to the same and the same and
Address a code, I will do the same just to make things simpler, so let's take a look at the methods. Method 1: Find the code using a mobile or tabletTo be able to find the Swann DVR MAC Address, you must connect the DVR to the network cable just like you see in the picture below: On the DVR you will find a network port (1) that is
identical to router's (2) Your mobile must be connected to the Wi-Fi router to be able to see the devices on the local network and find your Swann DVR. The trick is look for the devices that are connected in the same network and to see their MAC
ADDRESS and just pick the DVR's one. Make sure your mobile is connected to the Wi-Fi router OK, I'm sure that most of you readers know how to connect to the
WiFi, network, but just in case, here are the instructionsSlide your finger on the screenJust check if your WiFi is ON by looking at the icon at the left side. If it's grayed out, just click on WiFi icon to turn it on and then click the gear at the top right of the screen. Make sure your WiFi is hereDownload the App Network AnalyzerNetwork analyzer is a
Free App that can scan your network to find everything that is connected including your Swann DVR. It's a powerful tool. Open your PlayStore or Android Store and look for "Network Analyzer"That's all, now you have your CODE to type on the Swann DVR. The App will scan and show you all the devices on the network, so just make sure you found
the DVR by looking at the name at the left. You should see something with Swann name. also make sure the code starts with bc:51:feMake sure to enter the code without the colons Just type the Swann DVR mac address in your the DVR login screen and hit the "OK button". In this example the code is: bc51fe636c3b--> You can also try the code
without removing the double colon (:)-- THE DVR WILL REBOOT. YOU MUST CREATE A NEW PASSWORD --If your Swann DVR is connected on your network just like the diagram below, this method can work for you as long as you have a computer or laptop. Guest what.... you computer, router and everything else in the network have also have their
own MAC ADDRESS. Your computer can ask your Swann DVR what is its Mac Address and you just need a simple command to see it. Type CMD at the search box at the bottom left of your laptop's screen. The Command Prompt icon will show up, just click it to open the screen. The Command Prompt icon will show up, just click it to open the screen. The Command Prompt icon will show up, just click it to open the screen. The Command Prompt icon will show up, just click it to open the screen. The Command Prompt icon will show up, just click it to open the screen. The Command Prompt icon will show up, just click it to open the screen. The Command Prompt icon will show up, just click it to open the screen.
in the windows that pops upEither way will work and you will something just like the image below: This is the Windows Command Prompt. You can use it to send command to get the CODE. Just type the command arp -a in the
command prompt and you will see a bunch of different numbers. Just look for the one that starts with bc:51:feJust type the Swann DVR mac address in the DVR WILL REBOOT. YOU MUST CREATE A NEW
PASSWORD --Method 3: Find the code using a software Make sure the DVR cables are correctly connected Just like we saw on method 2, make sure the cable connection are OK, Download the Swann's DVR software available in their website. Just click here to download Install
the software After download the software and find the Swann DVR Mac Address (Code)Run the installation...Run the software and find the Swann DVR Mac Address that you will use as the reset code. It's a pretty easy task
you can do in just few seconds. As long as your Swann DVR is correctly connected in the network as shown in the diagram, the software shows 1 DVR and all the information, you just need to scroll to the screen to the right to be able to see the
Swann DVR Mac Address. Swann Software shows the Mac Address (Click to enlarge) Enter the Code in the Swann DVR mac address into the DVR login screen and hit the "OK button". In this example the code is: bc51fe5f8af1Make sure to enter the code without the colons -- THE DVR WILL
REBOOT. YOU CAN CREATE A NEW PASSWORD -- The process to reset the DVRs is very simple. Remember that this will work only with the models 4350, 4500, 4900, 8050 and 8075. If you have a different model please check the documentation or ask for Swann support. I'm not part of Swann's technical team and don't have any type of relationship
with the manufacturer. I'm just helping people to solve their problem. You can consider the MAC Address as a Swan super password. I hope this have been helpful to find the Swann DVR mac address that will work to reset your DVR. Please don't forget to share the information. Leave your comment below and let me know if you have some suggestion
or found any mistake in the article, I will be glad to improve it. Want to learn more? If you want to become a professional CCTV installer or designer, take a look at the material available in the blog. Just click the links below: Please share this information with your friends... If you have lost or forgotten the Swann DVR password, it can be easily reset by
following these instructions shown here on how to reset the Swann DVR password which technically is Swann factory reset procedure works for these models: 4350, 4500, 4900, 8050, and
8075. After the DVR reset you can create a new password of your choice. The reset procedure is very simple, you need to find a code and use it for the DVR reset you can create a new password of your choice. The reset procedure is very simple, you need to find a code and use it for the DVR reset you can create a new password of your choice. The reset procedure is very simple, you need to find a code and use it for the DVR reset your Swann DVR today. If you have an old Swann DVR you can also
check the article: How to reset H.264 DVR which has other instructions on how to reset using Swann View Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using HomeSafe View method 2) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using SwannView Plus software 3) Swann DVR/NVR password reset using Swann DVR/NVR password reset using SwannView Plus soft
DVR/NVR password reset using SwannView Link software There's no universal Swann DVR password, each device has a unique code that is related to its network board. We are calling it a code but, technically it's not really a code, but a serial number used by every device that connects to a network. This serial number is the Swann DVR Mac Address
and the DVR is programmed to accept it as a reset code for lost passwords. All you have to do is find this code. How to reset the password for a Swann DVR method 1. Find the master code using the SADP tool Make sure the DVR and the laptop/computer should be on the same network and connected to the
same router. Take a look at the diagram below. Download Swann's scanning software named SADP tool (click here to download). Once downloaded, install the software and find the Swann DVR Mac Address (master code) which will be used as a reset password. As long as your Swann DVR is correctly connected to the same local
network, the software will automatically find your DVR. For example, we found ours below. The software shows one DVR and all the information, you need to scroll to the right of the screen and locate the Swan DVR Mac Address under the "Mac Address" column (boxed in red). Type that code in the Swann DVR login screen and you're done. In this
example the code is: bc51fc5f8cf8. Make sure to enter the code without the colons. The DVR will reboot and after that, you can create a new password. Method 2. Find the code using a phone app In order for this method to work, your phone needs to be connected to the Wi-Fi coming from the router where the Swann DVR is connected to. The
diagram below explains the connections: DVR to the router and the phone getting the internet from the Wi-Fi. You must be 100% sure that your smartphone to scan the network and find your Swann DVR. Important note: Make sure your mobile is connected to the Wi-Fi. You must be 100% sure that your smartphone to scan the network and find your Swann DVR.
is connected to the local Wi-Fi and not the cellphone carrier. If you're connected to the LTE, 4G, or 5G then you're doing it wrong and you won't be able to see the Swann DVR. The picture below may help. Download the Network Analyzer app Network Analyzer app that can scan your network to find everything that is connected including
your Swann DVR. Download the app and Google Play Store or Apple App Store and have it installed on your phone. Note: If you're using iPhone, the app may not show the mac address. So, try to use an Android phone. Click Scan and the app may not show the mac address. So, try to use an Android phone. Click Scan and the app may not show the mac address. So, try to use an Android phone. Click Scan and the app may not show the mac address. So, try to use an Android phone and Islandian Scan 
Method 3. Find the code using a computer In this case, you will find the mac address using your computer or laptop. As in the other methods, your DVR and computer must be connected to the same network. The diagram below illustrates the connections. Step 1. Go to your Search box on your computer and type cmd. Or you can use the key
combination Windows + R and type cmd in the dialogue box that pops up. Step 2. You will see a bunch of numbers, look up for the one
that starts with bc-51. Step 3. Type the Swann DVR mac address in the DVR login screen and then click the OK button. In this example the code is: bc51fc5f8cf8. Make sure to enter the code without the colons. The DVR will reboot and you should be able to create a new password. If you have any questions or suggestions, let us know via the comment
box. Follow this step by step guide and reset the password on Swann DVR or Swann DVR or Swann DVR or Swann DVR. The method demonstrated here works for these models: DVR4-3425, DVR16-3425; DVR4-4100, DVR8-4100, DVR16-4400, DVR16-4400, DVR16-4400; DVR4-3250, DVR16-3425, DVR4-3425, DVR4-3425, DVR4-3425, DVR4-3425, DVR4-3425, DVR4-3425, DVR16-3425, DVR4-3425, DVR16-3425, DVR16-34
4550, DVR8-4550, DVR16-4550; DVR4-4750, DVR16-4750; DVR4-4750, DVR16-4750; DVR4-4600, DVR16-4600; DVR4-5000, DVR16-5000, DVR16-7085; NVR4-7285, NVR16-7285, NVR16-7300, NVR16-7300, NVR16-7300, NVR16-7400, NVR16-7400. Your recorder must be updated to the new
Swann firmware, otherwise the method may not work and you need to call the Swann tech support team. For other Swann DVR – series 4350 4500 4900 8050 8075 2) Swann DVR/NVR password reset using HomeSafe View method 3)
Swann DVR/NVR password reset using SwannView Plus software 4) Reset password on H.264 DVR Swann DVR/NVR password reset using SwannView Link software on your Windows PC or Mac
computer. Other methods exist, but they usually require a level of networking knowledge that not all people possess. We recommend following this method and get it done quickly and easily. What is this reset code? The reset code itself is a unique 12 character string that is generated by the unique hardware identifier of the network interface of the
device, known as the MAC address. The reset code on new recorders is acquired primarily by using the relevant client software on a Windows PC or Mac computer. Other methods exist, but they usually require a level of networking knowledge over what we expect customers need to operate their system. To find your recorder's reset code, connect
the recorder to your router (if you have not yet done so) and install and run the software on your computer. Installing and using the reset code and use that code to reset the password on your Swann DVR or NVR. The first step is to download the necessary
software to your computer. The link to download the software opens to the main menu with various information displayed. Click on Add Device. You should see the screen below: For Windows. For Mac. Copy down
any MAC address (circled in red) starting with the characters 'EC71DB' first, then any others. Ignore the colons as they are not necessary and relevant in this procedure. Entering the reset code In this step, you'll use the code that you wrote down in the previous step to initiate a password reset on the recorder. On the System Login, click Forgot
Password. The reset code needs to be entered after clicking Forgot Password field. Letters are in UPPERCASE without the colons (for example EC71DB5C4AF5). If the window you see looks similar to the image below, you are in wizard mode. The reset code cannot be entered in this area. Make sure to create your new
password and click Next. You can cancel the rest of the Setup Wizard if you want. After canceling the wizard then open the right-click menu and select Main Menu (home button) to access the login window. Enter your "admin" username and reset code (not the password you newly created!), the recorder will reboot. That indicates that the reset is
successful and you will be presented with the window to enter a starting password every time you reset the password every time you reset the password on to the recorder nor can it be used for remote access. It's just a temporary code to reset your password on
following the procedures mentioned here. Mac address or the code is the most important thing you need to know in resetting the password. There's no general Swann DVR password, each device has a unique serial number is the Swann DVR
Mac Address if you know it everything will be easy after that. The DVR is programmed to accept the serial number as a reset code if you lost password in your p
or laptop, and download the HomeSafe View software to your PC. You can download the HomeSafe View on your computer and you'll see the below screen. Go for the Next button and click on it, a new window will appear to you like this. Click on Add Device on the left of the screen, then a list of
connected devices will appear in front of you, check every row in the list to find your DVR or NVR.Once you get it, select it to see the MAC address starts with '00-23-63' or 'BC-51-FE' copy it to notepad, and after that, replace the dashes (-) with colons (:). Now, connect the
DVR to Screen using an HDMI cable, then open the DVR login screen, and from the button click on "Main Menu", and a login prompt will appear. Click Forgot Password, then a message will be displayed on the screen, click YES to continue. The next is to write the Mac address, as we mentioned dashes replaced by colons like BC:51:FE:11:22:33, and
write it in the recovery prompt screen that appears to you. Once you write your recovery code correctly, you see a message saying that your password has been reset Click "OK" to continue. You Can Watch the Swann Password has been reset Click "OK" to continue. You Can Watch the Swann Password has been reset Click "OK" to continue. You Can Watch the Swann Password has been reset Click "OK" to continue. You can write your new
password and save it to Notepad to avoid forgetting it again. Note: Image sources used in this article from Swann DVR or NVR is what we need to reset the password, we can get it from Router. You must familiar with the first method, you can use this one, it's easier than the HomeSafe view method. As the Mac address of Swann DVR or NVR is what we need to reset the password, we can get it from Router. You must familiar with the first method. As the Mac address of Swann DVR or NVR is what we need to reset the password, we can get it from Router. You must familiar with the first method.
connect the DVR to the Router and the router and the router to the computer whatever is wired by using Ethernet cables, or Wireless using the Wi-Fi signal.1- Open a new tap window and write your router Login IP like 192.168.1.1 the most common IP, or if it's a link you'll find the link and Login info in the back of the router.2- Go for Network Section and right
Click on Associated Devices and you'll see The DVR IP and the Mac address. 3- Copy it, and replace Dashes with colons. 4- Open the DVR screen and follow the DVR Login steps in the first method. Since the number of Mobile increased around the world, the number of applications is also increased. There's a mobile app called Network Scanner that
helps you with your question about how to reset password of Swann security system. First of all, Connect the Swann DVR to the router, and then connect your phone to the Wi-Fi coming from the router, and then connect your phone to the Wi-Fi coming from the router, and then connect your phone to the Wi-Fi coming from the router, and then connect your phone to the Wi-Fi coming from the router, and then connect your phone to the Wi-Fi coming from the router, and then connect your phone gets network from the same router that is linked to it. Download the Network Scanner App from your store, it's available
on the Google play store. Once you open the Network scanner app and scan to see the devices connected to your Router, You'll find your Swann DVR device, click on it to see the MAC address which is the code that we need. Again and Again, don't forget to replace Dashes with colons to write the code correctly in the recovery prompt screen. For
Swann Recorder Models: DVRx-1590/1600/4480/4780V/4780/4780V/4980/5580 or NVR-7450/8580You can use Method 4Like the previous methods, you must connect to a monitor and mouse, and don't forget to connect the computer/laptop to the same network. The core of this
method depends on using Device Config Tool software, The software enables you to know your DVR, click on Search to refresh the list. 3- Once
you found your DVR, click on it to see the Mac address, if you couldn't see it, move to the right of the screen to see it clearly.4- Copy it don't forget the password.6- The last step is to write the Recovery password which is the Code or
Mac address we get.7- After finishing, click on OK, next you need to set your fresh new password and you're done. After finishing reading this article you know how to reset password of Swann security system with 4 different methods, all you need to do is to choose which method you prefer, find the easiest way and solve your password problem. To
know how to get the password of your reset the password DVR / NVR, please see the model of your unit below and select the recovery code. For example, the SKU number SODVK-856808RLBUD has the DVR-5680 model number. (See where to get the model number?) NOTE1: This guide is for the following recorders: DVR -
4480G, 4480RN, 4480V, 4580G, 4580RN, 4580G, 4580RN, 4680, 4680RN, 4680, 4680RN, 4680A, 4685RN, 4780V, 4980, 5580, 5580A, 5580G, 5580RN, 8780RN, NVW-650, NVW-800 NOTE1: This guide is for users who no longer remember their Swann DVR, NVR, or NVW "Admin" or system login
                                                                                                                            Make sure to use the latest version of the Swann Security app. Check the App store or Play Store on your phone for the latest Swann Security app. Click below to download the guide on finding your DVR, NVR, or NVW "Admin" or system password via the Swann
 Security app NOTE2: If you are no longer able to remotely access the system via the Swann Security app, you may have to reset the password, please see the following articles below: NOTE: This guide is for the following recorders: DVR-
4480G, 4480RN, 4480V, 4580G, 4580RN, 4580G, 4580RN, 4680R, 4680RN, 4680R, 4680RN, 4680R, 4680RN, 4680R, 4680RN, 4780V, 4980R, 5580G, 5580RN, 8780RN, 8780
instead: Password Reset for Swann Security VMS PC software to reset their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten their password using the reset code on new recorder when they have forgotten the reset code on new recorder when the reset code on the reset code of the reset code on the reset code of the reset code of the reset code on the rese
methods exist, but they usually require a level of networking knowledge over what we expect customers need to operate their system. The reset code itself is a unique 12 character string that is generated by the unique hardware Quick Set Up
Guide NOTE: NVW units doesn't need to be hardwired to obtain the MAC Address To find your recorder's reset code, connect the recorder to your computer connected to the same router. Installing the software Download the Swann Security VMS
software on your Windows computer and install it. If this prompt appears, click More Info then Run Anyway then continue with the installation. Once installed, open the Swann Security program and follow the steps below: Set a password - to protect you from anyone who wants to view your unit on your computer. Set a security question - will be
used when you forgot the password your set. Login - just type in the password you've set earlier. Username is admin. Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Home icon (top-left) then choose Device Management Click the Auto Search for device Click the Auto Search for device
first, then any others. Replace the dashes (-) with colons (:). Entering the reset code You now use what you wrote down in the previous step to initiate a password reset on the recorder. On the Login interface, click Forgot Password. Enter it in the Recovery field.
Letters are in UPPERCASE with the colons (e.g BC:51:FE:11:22:33). Click Unlock once done. A message will appear on-screen stating that your preferred password (minimum of 6 characters). You must enter an email address below so the next time you need to
reset your password, the MAC address will be sent to your email; otherwise, you can write down your MAC address somewhere safe. Click FINISH once done. Notes You will need to re-enter a new password every time you reset the password. The reset code CANNOT be used to login to the recorder nor can it be used for remote access. NOTE: This reset to de CANNOT be used to login to the recorder nor can it be used for remote access.
guide is for the following recorders: DVRx-4680X, 5680XN, 5680
Acquiring the password If your recorder hasn't been paired yet, proceed HERE. When you pair your OS 5X recorder to your account via Swann Security app, you can get its password under recorder hasn't been paired yet, proceed HERE. When you pair your OS 5X recorder to unhide password to unhide passw
it. iOS Android Acquiring the reset code on new recorders is acquired primarily by using the relevant client software on a computer. Other methods exist, but they usually require a level of networking knowledge over what we expect customers need to operate their system. The reset code itself is a unique 12 character string that is
generated by the unique hardware identifier of the network interface of the device, known as the MAC address starting with BC51FE. Some phones have a built-in QR code on top and get the MAC address starting with BC51FE. Some phones have a built-in QR code on top and get the MAC address starting with BC51FE.
this example. Once you have it, you can skip the rest of the step below and proceed HERE; otherwise, continue below. Excerpt from the Hardware Quick Set Up Guide To find your recorder's reset code, connect the recorder to your router.
Installing the software Download the software Download the software Download Swann Security VMX program and follow the steps below: Login - default username and password is admin then click Sign in Add device - choose Add devices manually then click OK
Search device - click IPV4 Search and copy the MAC address that will show above Entering the reset code You now use what you wrote down in the previous step to initiate a password. On the recorder. On the reset code you now use what you wrote down in the previous step to initiate a password reset on the recorder.
the Recovery field. Letters are in UPPERCASE with the colons (e.g BC:51:FE:11:22:33). Click Unlock once done. A message will appear on-screen stating that your password (minimum of 6 characters). You must enter an email address below so the next
time you need to reset your password, the MAC address will be sent to your email; otherwise, you can write down your MAC address somewhere safe. Click FINISH once done. Notes You will need to re-enter a new password every time you reset the password. The reset code CANNOT be used to login to the recorder nor can it be used for remote
access. NOTE: This guide is for the following recorders: DVR-1000 (16ch), 1250, 1260, 1425, 1450, 1580, 2555, 2900, 3000, 3250, 3260, 3425, 3450, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4250, 4000, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150, 4150
recorder when they have forgotten their password. This guide is for the model series 1580 rev.1*, 4550 rev.1*, 4550 rev.1*, 4550 rev.1*, 4750, 7300 & 7400 which is up to date. If your recorder is not up to date. If your recorder is not up to date. If your recorder is not up to date.
recorders is acquired primarily by using the relevant client software on a Windows PC or Mac computers. Other methods exist, but they usually require a level of networking knowledge over what we expect customers need to operate their system. The reset code itself is a unique 12 character string that is generated by the unique hardware identifier
of the network interface of the device, known as the MAC address. Excerpt from the Hardware Quick Set Up Guide To find your recorder's reset code, connect the recorder to your router (if you have not yet done so) and install and run the software The first step is to download the
necessary software to your PC. A link to the software opens to the main page with various information displayed. Click on Add Device. You should see this below: For Windows For Mac Copy down any MAC address starting with the characters
'EC71DB' first, then any others. Ignore the colons as they are not necessary. Entering the reset code You now use what you wrote down in the previous step to initiate a password reset on the recorder. On the System Login, click Forgot Password. Enter it in the
Super Password field. Letters are in UPPERCASE without the colons (e.g EC71DB5C4AF5). If the window you see looks similar to the image below, you are in the wizard. The reset code CANNOT be entered in this area. Make sure to setup your new password and click NEXT. You can cancel the rest of the Setup Wizard if you want. Cancel the wizard
then open the right-click menu and select Main Menu (home button) to access the login window. Once you enter in the "admin" username and reset code, the recorder will reboot. That indicates that the reset is successful and you will be presented with the window to enter a starting password after the recorder has finished rebooting. Notes You will
need to re-enter a new password every time you reset the password. The reset code CANNOT be used to login to the recorder nor can it be used for remote access. NOTE: This guide is for the following recorders: DVR - 4480G, 4480RN, 4580G, 4580RN, 4680A, 4685RN, 4680A, 4685RN, 4780V, 4980, 5580, 5580A, 5580G,
5580G2, 5580RN, 5580RU, 5680, 5680A, 5680RN, NVR - 8580, 8580RN, 8780, 8780RN, NVW-650, NVW-650, NVW-650, NVW-650, NVW-650, NVW-650, NVW-800 This guide is intended for customers to reset the password. If you already have the Swann Security (Windows)PC software installed, go to this article HERE. Start
by downloading the Homesafe Config Tool installer file in the computer and run it by double-clicking it. In some installer file and the Homesafe Config Tool installer file in the computer and run it by double-clicking it. In some installer file and run it by double-clicking it. In some installer file and run it by double-clicking it. In some installer file in the computer and run it by double-clicking it. In some installer file and run it by double-clicking it. In some installer file and run it by double-clicking it. In some installer file and run it by double-clicking it.
select Run as administrator. Follow the prompts to install the HomeSafe Config Tool until you hit Finish. Next, locate the HomeSafe Config Tool icon on the desktop. Open or right-click on the icon and select Run as administrator. Hit the Search button on the top left side and the tool will search your Swann system over the local network. Once found,
note down the MAC address of the system. In this example, the MAC address of this system is BC-51-FE-AA-4C-24. Next, go to your Swann DVR and open the login screen. Then, click the Forgot Password button. Type the MAC address of your Swann DVR and open the login screen. Then, click the Forgot Password button. Type the MAC address of your Swann DVR and open the login screen.
7450, 8580, 8780 Before you start, please ensure that the following criteria are met: Your recorder. A Windows computer/laptop connected to the same network as the recorder. Once you have everything in place, please follow the instructions below. Getting
the reset code Download and install HomeSafe Config Tool Open the software and you should see your device on the list. If not, click on Forgot Password. Enter the MAC address that you took and
replace " - " with ": ". It should look like this - BC:51:FE:11:22:33 Click on OK once done. You then need to set your new password. Please follow your Wizard Quick Start Guide is intended for customers to reset their Swann
recorder when they have forgotten their password. Acquiring the reset code on new recorders is acquired primarily by using the relevant client software on a Windows PC or Mac computers. Other methods exist, but they usually require a level of networking knowledge over what we expect customers need to operate their system. The
reset code itself is a unique 12 character string that is generated by the unique hardware identifier of the device, known as the MAC address. Excerpt from the Hardware Quick Set Up Guide To find your recorder's reset code, connect the recorder to your router (if you have not yet done so) and install and run the software on
your computer. Installing the software Download the software If you are using a Windows computer and haven't installed HomeSafe View yet, follow this article instead: Swann Security Password Reset (Windows) Otherwise, if you are using a Mac computer, installing the software linked below: Once you have HomeSafe View software open, proceed
below Using the software The first time you run HomeSafe View, you will see this screen. Click on Next. A new window will show up. Click on Add online device located at the upper left. Once your DVR shows on the list, click it once to see the MAC Address at the right side. Copy down any MAC address starting with the characters '00-23-63' or 'BC-
51-FE' first, then any others. Replace the dashes (-) with colons (:). Entering the reset code You now use what you wrote down in the previous step to initiate a password reset on the recorder. On the Login interface, click Forgot Password. Enter it in the Super
Password field. Letters are in UPPERCASE with the colons (e.g BC:51:FE:11:22:33). If the window you see looks similar to the image below, you are in the wizard. The reset code CANNOT be entered in this area. Make sure to setup your new password and click NEXT. You can cancel the rest of the Setup Wizard if you want. Cancel the wizard then
open the right-click menu and select Main Menu (home button) to access the login window. Once you enter in the "admin" username and reset code, the recorder will reboot. That indicates that the reset is successful and you will be presented with the window to enter a starting password after the recorder has finished rebooting. Notes You will need
to re-enter a new password every time you reset the password. The reset code CANNOT be used to login to the recorder when they have forgotten their password. This guide is for the model series 4350, 4500, 8050 & 8075 which could be not yet
up to date. If this method didn't work for you, try checking the reset code on older recorders is acquired primarily by using the reset code on older recorders is acquired from our Technical Support. Further information will be
indicated on the succeeding steps. Excerpt from the Hardware Ouick Set Up GuideTo generate your recorder's reset code, connect the recorder to your computer. Please check this article and follow the instruction carefully: Installing SADP Tool Using the software The
software opens to the main page with various information displayed. You should see at least one entry here if your recorder by clicking the checkbox at the left to fill the information needed at the right. Copy the Device Serial No. and send an email to tech@swann.com to get the generated
code. While waiting for the code, you can try the other method and see if this works for you, check the article below: SADP Tool Password Reset (Windows) Entering the reset code Once we get the details. We will email you back with 3 different codes (case sensitive). Each code was created depending on the current date of your DVR live view. (The
date showing on the live view on the monitor). Once you receive the 3 codes. Please click on Forgot Password located at the lower right. A window will pop up called Restore Default Password. Type a generated code on the Security Code text box. Please keep in mind that it is case sensitive. If the window you see doesn't look similar to this, then you
can skip the rest of the steps and start following the article below instead: SADP Tool Password to it's default. NB: Do not post your serial numbers into the comments! This guide is intended for customers to reset their Swann recorder when they have forgotten
their password. This guide is for the model series 7090, 7095, 7250 & 8000 which is up to date. If your recorder is not up to date, this method may not work and you will need to call Swann Tech Support and request assistance from an agent. Acquiring the reset code on new recorders is acquired primarily by using the relevant client
software on a Windows PC. Other methods exist, but they usually require a level of networking knowledge over what we expect customers need to operate their system. The reset code itself is a unique 12 character string that is generated by the unique hardware identifier of the network interface of the device, known as the MAC address. Excerpt
from the Hardware Quick Set Up Guide To find your recorder's reset code, connect the recorder to your router (if you have not yet done so) and install and run the software to your PC. A link to the software is below. SADP Tool
Installation procedure After you have acquired the software, proceed to install it. The software has a generic installation procedure that most computer users should be familiar with. Immediately upon running the software cannot be installed
without your knowledge. Click Yes to continue. The installer opens to this window. Click Next. Choose a custom location is displayed here. You may choose a custom location is successful, you will be asked to
create a Desktop Shortcut. Click Next. Leave the checkbox ticked to immediately run the software after installation. Click Finish. Using the software requires network access, Windows Firewall will detect that activity and request your permission for the software to
access the network. Do not adjust the check boxes. Click Allow Access to continue. The software opens to the main page with various information displayed. You should see at least one entry here if your recorder is correctly connected to the network. Scroll right using the scroll bar and you will get to MAC address. Copy down any MAC address
starting with the characters 'bc51fe' first, then any others. Ignore the dashes as they are not necessary. Entering the reset code You now use what you wrote down in the previous step to initiate a password reset on the recorder. Enter it in the password field
Letters are in lower case just as they were in the SwannView Plus software. If the window you see looks similar to this, you are in the wizard then open the right-click menu and select Main Menu to access the login window. Once you enter in the "admin" username and reset code,
the recorder will reboot. That indicates that the reset is successful and you will be presented with the window to enter a starting password every time you reset the password. The reset code CANNOT be used to re-enter a new password every time you reset the password every time you reset the password. The reset code CANNOT be used to re-enter a new password every time you reset the password every time you reset the password.
access. If the guide has not worked for you, then please call our Technical Support line to request assistance with resetting the password. Make sure that when you call you are with the recorder as our agents may need to provide a time-sensitive reset code. NOTE: This guide is for the following recorders: DVR-1500, 1525, 1550, 1575, 4300, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1575, 1
4350, 4500, 4900, 8075, 8050, HDR-8050, HDR-80
download the latest version. SwannView Plus for Windows iVMS-4200 (v2.5.1.7) for Mac Also, make sure your computer is connected to the same router or modem where the DVR is. Once everything is done, open the SwannView Plus or iVMS. Go to Device Management. If you cannot see this page, click on Tool > Device Management at the top
instead. Click Show Online Devices. Select your DVR/NVR by clicking at it once. Check the software version of the DVR. If the unit has a firmware: Build 160101 to above: MAC address first then follow the next step, if it fails please contact Technical Support via chat. Build
before 160101: Please contact Technical Support via chat. Go back to your DVR/NVR and pull up the login page again by accessing the MENU. Type the MAC address you got from the software using lowercase, no dash, and no colons. e.g. bc51fe810d61 Click on OK once you're done. The DVR will then reboot and display the Activation page. You are
then required to enter a new password that you prefer. Please take note of the MAC address you got in case you need to reset the password again; and of course your new password too. Click on OK once you're done.
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