Click to prove you're human



Membership. Add an Existing Membership Purchase a New Membership Purch most to you Preferred insurance rates for Co-operators Sign up today for a small, one-time member for life! Z7\_3H1C1OC0M0HH60Q52POP1R0U20 Component Action Menu Actions Co-op, but youll be missing out on the benefits of belonging to our business. At Co-op, membership isnt a rewards program. It means you own part of your local co-operative association. As an owner, you have the ability to participate in the democratic decision-making process by asking questions, voting on resolutions, electing board members or even sitting on the board yourself. Each year, local co-ops may return a part of their profits back to members based on how much you shop with them and how well the business performs. Some of this is returned as equity, which is like a savings account that grows with your support. Were more than just a place to shop. Were a business built to support our community and meet the needs of our members. Decisions and policies on membership are made locally and vary between co-op associations. Z7\_3H1C1OC0M0HH60Q52POP1R0ES5 Component Action Menu Actions "My Co-op membership matters to me because its part of my family. Its part of my community. Its part of my future, my kids future And its always going to bethere to give back to the community. "Georgette A., Lake Country Co-op Member. Z7\_3H1C1OC0M0HH60Q52POP1R0MF2 Component Action Menu Actions Explore more membership stories Z7\_3H1C1OC0M0HH60Q52POP1R0MF2 Component Action Menu Actions A Co-op membership is different than other retail memberships because youre actually buying a share in our business models it means you own a share in the Co-op, you can vote in its annual meetings and you share in its profits. Because each local co-op association sets its own bylaws, membership is generally open to any individual over 16 years of age and businesses. Its easy to become a member. Complete a Membership is generally open to any individual over 16 years of age and businesses. Its easy to become a member of the Co-op. There is a one-time investment to purchase a share. This amount is set by each local co-op association, but is often around \$10. Once your application is submitted, youll receive a Co-op number to use when making purchases at your local co-ops locations. This number tracks purchases and is used to determine potential cash back or equity. A Co-op number represents ownership of your local co-op association, so it can only be used at locations operated by that association is a unique business that is locally owned and operated, your Co-op associations as you wish. If you regularly pop into your local Co-op for groceries or top-up shops, you mightve spotted signs about their membership and is it really worth signing up for?Let's break it all down, from benefits and pricing to how (and where) to use your Co-op membership card or app. What is a Co-op membership? A Co-op membership is more than just a loyalty program; it's a way to become part of a member-owned business. By joining, youre not just collecting points or discounts. Youre supporting local causes, shaping company decisions and accessing exclusive offers. What are the benefits of a Co-op membership? Heres what you get as a Co-op member: Member-only prices: The co-op runs regular promotions and price drops that are exclusive to members. These often include everyday essentials such as bread, milk, and fruit, helping you save more on the items you need. Weekly personalised offers: when you use the Co-op app, youll get a selection of tailored offers each week based on your shopping habits. You can choose two to activate at a time, ranging from discounts to freebies. Support for local causes: Every time you shop and scan your Co-op membership card, a small amount goes to a community project of your choice. Over the years, Co-op has raised millions for local charities and initiatives. A voice in the business: As a member, you get to vote on decisions at the Co-op annual meetings. That includes things like electing board members and deciding profit sharing. First dibs on tickets for selected events. How much does a Co-op membership cost? Its just 1 to join, and thats a one-off payment. Theres no monthly subscription or renewal fee; once youre in, youre in for good (unless you choose to leave of course) How do I get a Co-op membership card? You can sign up in three ways: Online: Go to the Co-op membership sign-up page and register. In-store: Ask a staff member for a membership card/form. Via the app: Download the free Co-op app for iOS or Android and sign up from thereWhere can I use my Co-op membership card?You can use your card or app at:Co-op food storesCo-op Funeral CareCo-op Funeral Co-op, and your membership benefits may not apply there. Look for the Co-op Group branding if youre unsureIs a Co-op membership worth it? If you shop at Co-op even semi-reguarly, the answer is yes. The app-based offers alone can save you money on a weekly basis, and the fact that your purchases support local projects is a nice bonus. Plus, that 1 joining fee easily pays for itself. It is especially useful if: You prefer an ethical, community-focused business operates You want to give back to the community in a simple, affordable way to get more out of your shopping. Not just in savings but in social value too. With no ongoing cost and plenty of perks, its an easy win for frequent Co-op customers. If your estill on the fence, give the app a go. You may be surprised at how fast the savings (and feel-good factor) stack up. And if you don't have a Co-op anywhere near you, don't worry. We also have articles telling you everything you need to know about Morrisons More Cards, Tesco Clubcards, and Nectar Cards. We're getting everything ready for you. The page is loading, and you'll be on your way in just a few moments. Thanks for your patience! Help shape our products and services, and vote on important business issues at our Annual General Meeting (AGM). Hello everyone! Convenience supermarket company the Co-Op has its own loyalty scheme in the form of Co-Op membership. Unusually for a loyalty scheme and asking our classic question, it is worth it? (Please note: Loyalty schemes change all the time so whilst everything is correct at time of writing, there is always potential for slight changes!) Co-Op Membership acts via a few different mechanisms: Discount vouchers on specific products Access to special in-store offers for members The ability to determine where Co-Op website, or via the app: You can sign up at the website here You can sign up for Co-Op App for Apple Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for Android Devices here You can sign up for Co-Op App for An examples, the one I have at time of writing include 1 off a shop, 50p off a Volvic Product, 50p off a Haagen-Dazs product or 40p off any fruit. Basically, you usually find something that is worthwhile. You do need to proactively select your vouchers in the app to apply, but once youve done that they will automatically apply at the till on selecting your membership card. You can also combine these vouchers with standard in-store offers like multi-buys, can done tactically can make some very big savings. (A good example might be to buy a Volvic product with a lunch meal deal). If you actively use the vouchers these represent some of the best offering of Co-Op membership, and will very quickly compensate you for the 1 of joining the scheme. An example of my discount vouchers as shown in the app below: To show you the kind of vouchers you might get with Co-Op membership, heres a list of some of the vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers you might get with Co-Op membership, heres a list of some of the vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers you might get with Co-Op membership, heres a list of some of the vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below: To show you the kind of vouchers as shown in the app below. product 50p off any Doritos products 50p off any Nestle Product 40p off Co-Op Fresh Fruit 25p off any Walkers product 50p off any Coca-Cola product. There are a number of Co-Op offers which offer bigger discounts to those who are Co-Op members. Examples include the lunch Meal Deal, of five freezer faves for a fiver. Youll see other individual offers as you wander round the store as well. To take advantage of these, simply scan them as normal and the discount will come off automatically when you swipe your membership reward account, Co-Op will also pay out to charity for the items youve bought (this is separate to the membership reward account, and the giving to charity doesnt affect any money youve built up). The idea here is that because Co-Op is member owned, you should get a vote in any charity contributions given. Co-Op will send out a list of charities and details about them periodically for your feedback. Following the changes made my Co-op to remove the earn as you spend element of Co-Op membership, there is now no ongoing value of rwards. Rating: 3.5 out of 5. Even if you just nip into the Co-Op on a semi-regular basis, we think Co-Op membership is worth having, although we have downgraded the scheme a star since our initial review given the removal of the 2% return on Co-op branded goods which used to add quite a bit of extra value to the scheme The real benefit in this scheme is the weekly vouchers youll nearly always find some on useful items, and occasionally youll get one on a whole shop. These alone pay for membership fee quickly, and actually have a very decent payback rate compared to the loyalty scheme of other supermarkets. Whilst Co-Op have removed the 2% cashback they have promised instead to focus on member reward prices in-store instead. My honest personal experience is that I havent seen anything new appear since the ongoing earnings were scrapped, although some of Co-Op ongoing member prices promotions are very good. We also like the charitable aspect of the loyalty scheme and the fact its done automatically rather you having to forfeit funds, as its something quite unique to the Co-Ops ethos. Good range of vouchers which offer some vouchers Tends to be targeted to your shopping Other access to strong in-store deals Nice to have charitable elements. No rewards accumulated for ongoing spending. Yes you can in fact following some changes by Co-Op, they now generally require you to scan your Co-Op but you select the membership card option twice at the till for both your student card and Co-op card. The student discount will apply automatically when both are scanned. You can also combine the student discount with the voucher offers that are part of the scheme. No, you cannot get Co-Op membership rewards on fuel (but check out our article on the best fuel loyalty apps in the UK for places you can!) No, unlikely other UK Supermarket loyalty schemes youll have to pay 1 to join the scheme, however with vouchers each week, it doesn't take long at all to earn that if you are a regular shopper. And if youd like to read about other supermarket loyalty schemes, weve got areview of Tesco Clubcard here, areview of Asda Rewards here, a guide to Morrisons More here and a guide to Nectar here! If you have any questions about Co-Op Membership or want to share your thoughts on the scheme wed absolutely love to hear from you! Just drop us a note in the community every time you shop. Start accessing exclusive offers and discounts across all our businesses from broadband & mobile, food, childcare and travel. Sign-up in seconds, search for Your Co-op membership in your app store today! Member Price - from 28p/mNon-Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 24 month contract Check Availability Member Price - from 35p/mfrom 36.5Mbps to 900Mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps avg download speedUK based call centre 12 or 36 mbps av Price - from 8.80p/mNon-Member Price - from 31.50p/m or 499 one-offNon-Member Price - from 31.50p/m or 499 one-offNon-Member Price - from 35.00 p/mor 549 one-offAvailable in Cloud White & Horizon Black.5 year warrantyFair and Recycled materials shop the latest model Member Price - from 26.55p/m or 419 one-offNon-Member Price - from 29.50 p/mor 469 one-offAvailable in Green, Matte Black, Sky Blue & Transparent5 year warrantyFair and Recycled materialsView dealsIf you are a Your Co-op member with broadband and decide to book a trip with Co-op Holidays, you will receive 1 months free broadband through bill credit. To activate your x1 month free Broadband, login to My Account. You will need your Co-op Holidays booking ref and we will apply the bill credit. My Account These terms and conditions govern the "One-Month Free Broadband with Co-op Holidays Booking" offer (the "Offer"). By participating in this Offer, you agree to be bound by these terms and conditions.1. Eligibility: This Offer is open to existing Your Co-op Broadband. To be eligible, you must book a new holiday with Co-op Holidays (either online, in-store, or via telephone). The Offer is limited to one (1) free month of broadband per qualifying Co-op Broadband. op Holidays booking. This Offer cannot be used in conjunction with any other broadband offers or promotions, unless explicitly stated otherwise. 2. Claiming the Free Month of Broadband website for your Broadband Service. You will need to enter your valid Co-op Holidays booking reference and Your Co-op membership number and Your Co-op membership number to one (1) month of your current Broadband Service monthly charge (excluding any add-ons or premium services) will be applied to your next available broadband bill.3. Broadband bill.3. Broadband bill Credit: The bill credit will be equivalent to one (1) full month's charge for your existing Broadband Service at the time of the holiday booking, excluding any optional extras, call charges, or other non-recurring fees. No cash alternative or refund will be offered for the free month of broadband. Co-op Holidays Booking: The standard booking terms and conditions of Co-op Holidays will apply to your holiday booking. Please refer to the Co-op Holidays website or your Co-op Broadband. In such cases, Your Co-op Broadband reserves the right to recover the value of the bill credit already applied. 5. General: Your Co-op Broadband reserves the right to recover the value of the bill credit already applied. 5. Broadband and Co-op Holidays reserve the right to withdraw, amend, or terminate this Offer at any time without prior notice. These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales. 2Any personal data collected as part of this Offer will be processed in accordance with the privacy policies of Your Co-op Broadband and Co-op Holidays. By participating in this Offer, you consent to Your Co-op Broadband and Co-op Holidays sharing necessary information to verify your eligibility and process the bill credit. For any queries regarding this Offer, please contact Your Co-op Broadband. How it works: Every time you buy something from Your Co-op Broadband and Co-op Holidays. and use your membership card, you earn points The first 1000 points you earn will be donated to the Share of the Profits dividendWhat you buySwitch to one of our Superfast Broadband packagesPoints allocated500 points for sign-up and 500 points each year you stay with usWhat you buyBuy a Fairphone or Fairbuds Headphones XLPoints allocated 500 points with us Scan your membership card in store for extra savings on some of our biggest You have a say in how were run and which causes we put our profits in. And you enjoy Member Prices, discounts across Co-op and many more benefits. Is being a Co-op Member vorth it? It certainly is. You can save money on every shop, with Member Prices and discounts across Co-op services, our members save up to 300 a year. Where else do I get discounts across Co-op? You get exclusive member discounts at Co-op Funeralcare, Insurance and Legal Services. you can also get access to Member prices on Co-op Online, Uber and Deliveroo Simply enter or quote your Co-op Membership number to receive the discount. Do I get any benefits at Co-op Live? You can get presale tickets for gigs at Co-op Live. Helping you be first in the queue for artists you love. You can also benefit from member prices and exclusive member offers and activations in venue. Am I already a Co-op Member, youll need to register that card within 12 weeks of using it. How do I make my temporary membership permanent? You can register your temporary card by: Once you've registered as a member, well send you a new membership card with the same number as your temporary card. Can I use my Co-op card in any Co-op? You can use it in most of our 2,500+ stores across the UK. There are some exceptions, including Midcounties, Central England, Southern or Chelmsford Starco-operatives, and franchise stores. Check instore for details. Are there different coloured cards. You cant use your blue Co-op Member card in their stores you can use it across most Co-op UK stores. Help! Ive lost my membership card. Can I get another one? Yes, tell us right away to make sure no-one else uses your existing card and create a new one with a new number. Version 1.0 // Last Updated 19 April 2018 This statement explains how we collect, use, transfer and store your personal data when you visit our website. We would encourage you to read this information on how The Midcounties Co-operative Limited collects and processes your personal information through your use of this website, including any information you may provide through this website when you apply to join as a member, log in to your membership account, enquire about the goods and services offered by The Midcounties Co-operative Group, sign up to a newsletter, take part in a competition, enquire about our community activities or apply for community funding. This website is not intended for children and we do not knowingly collect information relating to children. It is important that you read this privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal information about you so that you are fully aware of how and why we are using your information? We refer to The Midcounties Co-operative in this statement. This means The Midcounties Co-operative in this statement. operative Limited and its subsidiaries. The Midcounties Co-operative Limited is responsible for this website and is the data controller for your data. How can you contact us? We have appointed a data protection manager to oversee compliance with this privacy notice. If you have any questions about this privacy notice or how we handle your personal information, please contact the Societys Data Protection Manager atdata-protection@midcounties.coop, by telephone on 01926 516007 or by writing to: Data Protection Manager, The Midcounties Co-operative, Co-operat in accordance with this notice you should let us know as soon as possible. Changes to the privacy notice and your duty to inform us of changes this privacy notice from time to time. You should check this notice occasionally to ensure you are aware of the most recent version. It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your relationship with us. Links to other websites, plug-ins and applications. Clicking on those links or enabling those connections may allow other parts of The Midcounties Co-operatives Group and third parties to collect or share data about you. When you leave our website, we encourage you to read the privacy notice of every website you visit, particularly third party websites as we do not control those. 2. The kind of information we hold about youPersonal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data). We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows: Identity Dataincludes first name, last name, username or similar identifier, marital status, title, date of birth, country of birth, national insurance numbers, email address and telephone numbers. Financial Dataincludes details about Dataincludes details about the may require in relation to your membership account. Transaction Dataincludes details about the may require in relation to your membership account. Transaction Dataincludes details about the may require in relation to your membership account. Transaction Dataincludes details about the may require in relation to your membership account. Transaction Dataincludes details about the may require in relation to your membership account. Transaction Dataincludes details about the may require in relation to your membership account. 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Technical Dataincludes internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website. Profile Dataincludes your username and password, your interests, preferences, educational status, feedback and survey responses. Usage Dataincludes your preferences in receiving marketing from us and our third parties and your communication preferences. We also collect, use and shareAggregated Data may be derived from your personal data in law as this data doesnot directly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data so that it can directly or indirectly identify you, we treat the combined data so that it can directly or indirectly identify you, we treat the combined data so that it can directly identify you, we treat the combined data so that it can directly identify you. ethnicity as part of your application to become a member of The Midcounties Co-operative. We use that information to ensure meaningful equal opportunity monitoring and reporting. Otherwise, we do not collect any Special Categories of Personal Dataabout you (this also includes details about your race, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about criminal convictions and offences. If you fail to provide personal data by law, or under the terms of a contract we have with you and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, the administration of your membership account). We will notify you if this is the case at the time. 3. How your personal information is collected. through: Direct interactions. You may give us your Identity, Contact and Financial Data by filling in forms or by corresponding with us by post, phone, email or otherwise. This includes personal data you provide when you: apply to become a member of The Midcounties Co-operative; create an account on our website; subscribe to our service or publications; request marketing to be sent to you; enquire about our community involvement; enter a competition, promotion or survey; orgive us some feedback. Automated technologies or interactions. As you interact with our website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. Please see ourcookie policyfor further details. Third parties or publicly available sources as set out below: Technical Data from the following parties: (a) analytics providers; (b) advertising networks; and(c) search information providers. Contact, Financial and Transaction Data from publicly availably sources such as the Electoral Register. 4. How we use your personal information We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances: Where we need to perform the contract we are about to enter into or have entered into with you. Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests. Where we need to comply with a legal or regulatory obligation. Generally we do not rely on consent to marketing communications to you via email or text message. You have the right to withdraw consent to marketing at any time by contacting us. Purposes for which we will use your personal information. We have also identified what our legitimate interests are where appropriate. Note that we may process your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate. Note that we may process your personal data, for more than one lawful ground depending on the specific purpose for which we are using your data. Purpose for which we are using your data. Purpose for which we are using to your membership account (a) Identity(b) Contact(c) Financial(d) Transaction(a) Performance of a contract with you (b) Necessary to comply with a legal obligation To manage our relationship with you which will include:(a) Notifying you about changes to our terms or privacy policy(b) Asking you to leave a review or take a survey(a) Identity(b) Contact(c) Profile(d) Marketing and Communications(a) Performance of a contract with you(b) Necessary to comply with a legal obligation(c) Necessary for our legitimate interests (to keep our records updated and to study how members/customers use our products/services) To enable you to partake in a prize draw, competition or complete a survey(a) Identity(b) Contact(c) Profile(d) Usage(e) Marketing and Communications(a) Performance of a contract with you(b) Necessary for our legitimate interests (to study how members/customers use our products/services, to develop them and grow our business)To provide you with information relating to our community activities and opportunities for participation(a) Identity(b) Contact(c) Profile(d) Usage(e) Marketing and Communications. To administer and protect our business and this website (including monitoring and recording communications, troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data)(a) Identity(b) Contact(c) Technical(a) Necessary for our legitimate interests (for running our business, quality assurance, training, provision of administration and IT services, network security, to prevent fraud and in the context of a business reorganisation or group restructuring exercise)(b) Necessary to comply with a legal obligationTo deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we serve to you(a) Identity(b) Contact(c) Profile(d) Usage(e) Marketing and Communications(f) TechnicalNecessary for our legitimate interests (to study how members/customers use our products/services, to develop them, to grow our business and to inform our marketing strategy)To use data analytics to improve our website, products/services, marketing, member/customer relationships and experiences(a) Technical(b) UsageNecessary for our legitimate interests (to define types of members/customers for our products and services, to keep our website updated and relevant, to develop our business and to inform our marketing strategy) To make suggestions and recommendations to you about goods or services that may be of interest to you(a) Identity(b) Contact(c) Technical(d) Usage(e) Profile(f) Marketing and Communications Necessary for our legitimate interests (to develop our products/services and grow our business) MarketingWe strive to provide you with choices regarding certain personal data uses, particularly around marketingWe strive to provide you with choices regarding certain personal data uses, particularly around marketingWe strive to provide you with choices regarding certain personal data uses, particularly around marketingWe strive to provide you with choices regarding certain personal data uses, particularly around marketingWe strive to provide you with choices regarding certain personal data uses, particularly around marketingWe strive to provide you with choices regarding certain personal data uses, particularly around marketing and advertising. want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing). You will receive marketing communications from us or purchased goods or services from us or if you provided us with your details when you entered a competition or registered for a promotion. We wont use your personal data for marketing purposes at all if youve told us not to and well give you the opportunity to opt-out of receiving marketing purposes at all if youve told us not to and well give you the opportunity to opt-out of receiving marketing purposes at all if youve told us not to and well give you the opportunity to opt-out of receiving marketing purposes at all if youve told us not to and well give you the opportunity to opt-out of receiving marketing purposes. data with any internal third parties, such as other legal entities in The Midcounties Co-operative Group, or any company outside The Midcounties Co-operative Group for marketing purposes. Opting outYou can ask us or third parties to stop sending you marketing messages at any time by following the opt-out links on any marketing message sent to you or by contacting us at any time. Cookies You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please set or access cookies, please set or access cookies. If you disable or refuse all or some browser to re ourcookie policy. Change of purpose we will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose, please contact us. If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law. 5. Sharing your personal informationWe may have to share your personal data with the parties set out below for the purposes set out in the table in paragraph 4 above. Internal Third Parties and undertake management reporting. External Third Parties including the following:Organisations that provide outsourced printing, mailing and distribution services, such as Experian, who carry out data matching services to identify membership points earned with other co-operative societies that are part of the Societys membership scheme. Organisations to which we may outsource certain other activities, such as membership database cleansing. Electoral Reform Services in connection with our Board member elections. Third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal data in the same way as set out in this privacy notice. Professional advisers acting as processors or joint controllers including lawyers, bankers, auditors and insurers who provide consultancy, banking, legal, insurance and accounting services.HM Revenue & Customs, regulators and other authorities acting as processors or joint controllers based in the United Kingdom who require reporting of processing activities in certain circumstances. We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and in accordance with our instructions. International transfers your personal data outside the European Economic Area (EEA).6. Keeping your information secure We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or accessed in a unauthorised way and accessed in a unauthorised way accessed in a unauthorised way accessed in a unauthorised way data on our instructions and they are subject to a duty of confidentiality. We have put in place procedures to deal with any suspected personal data breach where we are legally required to do so.7. Data retention How long will you use my personal data for? We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements. Details of retention periods for different aspects of your personal data are available in our retention policy which you can request from us by contacting us. In some circumstances you can ask us to delete your data: see Request erasure below for further information. In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you. 8. Your rightsYour duty to inform us of changesIt is important that the personal information we hold about you is accurate and current. Please keep us information Under certain circumstances, by law you have the right to:Request accessto your personal information with personal information. (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected. Request erasure of your personal information. This enables you to ask us to delete or remove personal information where the right to ask us to delete or remove your personal information where you have exercised your right to object to process it. You also have the right to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to process it. processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your personal information where we are processing your personal information for direct marketing purposes. Request the restriction of processing fyour personal information. This enables you to ask us to suspend the processing it. Request the transferof your personal information to another party. If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the Societys Data Protection Manager. No fee usually required You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it. Time limit to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated. Complaints to the regulatorIf you do not think that we have processed your data in accordance with this notice you have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues. You can contact them by going to their website at ico.org.uk, phoning them on 0303 123 1113 or by post to: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

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