

Click to prove  
you're human





































Skip to main content

Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy.

Posted 10-31-2019 | Updated 11-04-2019

Skip to main content

Reddit and its partners use cookies and similar technologies to provide you with a better experience. By accepting all cookies, you agree to our use of cookies to deliver and maintain our services and site, improve the quality of Reddit, personalize Reddit content and advertising, and measure the effectiveness of advertising. By rejecting non-essential cookies, Reddit may still use certain cookies to ensure the proper functionality of our platform. For more information, please see our Cookie Notice and our Privacy Policy.

Posted 12-27-2022 | Updated 02-17-2024

Posted 04-14-2017 | Updated 07-18-2023

Posted 10-31-2019 | Updated 11-04-2019

Sephora's return policy is generally straightforward, but it can get a bit confusing when dealing with purchases made at Kohl's. Depending on how you made your Sephora order, the process for returns or exchanges varies. However, Sephora aims to ensure you're not stuck with products you're not completely satisfied with, even allowing returns for reasons such as simply not liking a product after use. They do have some limitations, though. Sephora monitors return activity and may restrict returns or exchanges. Additionally, any Beauty Insider points earned through the purchase will be deducted upon return, which is standard for most retailer rewards programs.

Key points of Sephora's return policy

You have a 30-day window from the purchase date to return new or lightly used products for a full refund or exchange to the original payment method.

Returns made between 31 to 60 days after purchase qualify for online or in-store credit, depending on the method of return.

Sephora offers store credit that doesn't expire, providing ample time for its utilization. Some returns may require visiting a Sephora store, contingent on the purchase method. Regardless, proof of purchase is essential for any Sephora return.

Online returns to Sephora

Purchases from Sephora or authorized third-party sellers are eligible for a full refund or exchange within 30 days with a receipt.

Returns between 31 to 60 days qualify for in-store credit with a receipt, redeemable solely at Sephora stores.

To process an online return, simply visit a standalone Sephora store with the original packing slip and the credit or debit card used during the purchase.

Sephora In-Store Returns

For in-store purchases, returning or exchanging merchandise must be done in person as these purchases cannot be returned by mail.

Products bought at a Sephora store are refundable or exchangeable within 30 days with a valid receipt or gift receipt at any store location.

Returns for in-store purchases made between 31 and 60 days after the original purchase date result in store credit. However, if you have a gift receipt, you'll receive Sephora store credit redeemable only at Sephora stores.

Buy Online, Pick Up Returns

If you used Sephora's Buy Online, Pick Up service, you have the option to retrieve your purchase in-store or curbside, but returns must be done in-store.

Sephora Buy Online, Pick Up in-store (or curbside) purchases can be refunded or exchanged within 30 days with a receipt or gift receipt at any store location.

Returns for these purchases made between 31 and 60 days after the original purchase date result in store credit. With a gift receipt, you'll receive Sephora store credit redeemable only at Sephora stores.

You May Also Like:

Is BJ Wholesale Club Membership Worth It?

A Deep Dive

Same-Day Delivery Returns

Despite the convenience of Sephora's Same-Day Delivery, returns or exchanges must be handled in-store, meaning you can't return items by mail.

If you utilized Same-Day delivery and wish to return or exchange your order within 30 days of purchase, you'll be refunded in full.

Returns made between 31 and 60 days after the purchase date result in in-store credit.

The Sephora Instacart, Shipt, and DoorDash Order Returns

Items delivered through Instacart, Shipt, or DoorDash cannot be returned via mail.

If your beauty products were delivered by Instacart or Shipt and you opt to return or exchange them within 30 days, you'll receive a full refund.

Returns for these deliveries made between 31 and 60 days after the purchase date result in in-store credit. Note that fees or tips paid to personal shoppers are not refundable.

Sephora at Kohls Returns

Returning items purchased from a Sephora at Kohl's location is a straightforward process, as they can only be returned or exchanged at a Sephora at Kohl's store. It's an easy rule to remember, right? Regardless of whether you received your Sephora order in-store or online, the return process remains the same. However, the return policy differs slightly, necessitating the creation of two separate accounts:

Returns for purchases made at Sephora at Kohl can only be processed in-store at Kohl within 60 days after picking up your order, provided you have a receipt for a full refund.

If a Sephora Gift Card was used for payment, you'll receive credit for Sephora.

Sephora Inside JCPenney Returns

Unfortunately, Sephora Inside JCPenney stores began closing in September 2023 and continued shuttering through January 2023.

Sephora's Extended Holiday Return Policy

Ensuring holiday gifts can be returned is crucial for recipients, especially if their preferences aren't explicitly known. Recognizing this, Sephora extends its standard return policy during the holiday season to accommodate unwanted gifts. Last year, the extended return policy covered purchases made between Oct. 27 and Dec. 1. This extension grants customers until Jan. 31, to return or exchange items, applicable to both in-store and online orders. For purchases made after Dec. 2, the standard return policy guidelines apply. Return methods include in-store exchanges, Sephora merchandise credit for in-store returns, and online credit for returns processed through Sephora. It's important to note that merchandise credits are only redeemable at Sephora stores and not online, while online credits can be used solely on Sephora.

Similar Reads

You May Enjoy

Explore Top Retailers with Curbside And In-Store Pickup

Sephora Gift Returns

Need to return a Sephora gift received by mail? If you prefer not to refund the gift to the original purchaser, contact 1-877-SEPHORA (1-877-737-4672) before returning the item by mail to have the gift return credited to your account. You'll then receive an online store credit usable at Sephora.

When You Can't Make a Sephora Return

Sephora prohibits returns in the following scenarios:

More than 60 days have passed since the purchase date.

Items are returned outside the specified return window.

Products are not in new or gently used condition.

A Sephora packing slip or receipt is unavailable.

Products were not purchased at Sephora (this may seem obvious, but it's worth noting).

Conclusion

Knowing how to navigate Sephora's return policy can ensure a smooth and hassle-free experience, whether you're returning an item purchased in-store, online, or through a third-party service. By familiarizing yourself with the specific guidelines for each type of purchase and understanding the timeframes and methods available for returns and exchanges, you can confidently handle any situation that arises. Remember to always keep your receipts or proof of purchase handy, and be aware of any exceptions or restrictions that may apply. With these tips in mind, you'll be well-equipped to make a Sephora return with ease, ensuring that you're always satisfied with your beauty purchases. This content was created by Al Hi @Nes8. We only provide a order invoice in the box. We do not have the option to provide gift receipts. However, f you are returning a Sephora gift that you received by mail and do not want the refund to go to the purchaser, before mailing the return please call 1-877-SEPHORA (1-877-737-4672) to set-up the gift return under your account. Your refund will be in the form of an online store credit that you can use at any time on Sephora.com. You may also call us at 1-877-SEPHORA (1-877-737-4672) to redeem your online store credit. Best Wishes, Janean Home > Tips > Tips Hip2Save may earn a small commission at no extra cost to you via trusted partners and affiliate links in this post. Prices and availability are accurate as of time posted. Read our full disclosure policy here. Everything you need to know about the Sephora return policy can be found here!

Need to make a beauty return?

Sephora runs are arguably the most fun a beauty lover can have, but not every purchase is going to be a win. Thankfully, no one understands that more than Sephora itself! Its overly-generous return policy keeps in mind the concept of trial and error.

For whichever reason youre unhappy with your purchase, weve read the ins and outs of the Sephora return policy. Were breaking it down as simply as possible to give you an easy guide that hopefully answers all your questions!

What is Sephoras return policy?

Sephoras return policy is one of the best around! All customers can return new or gently used products within 30 days for a full refund, including perfume. This is great for makeup since its not a guarantee a product will suit you until you try it! Whether you purchased the wrong shade or you dont like the way something feels, you can risk-free return it as long as you didnt use a majority of the product.

If you want a return between the 31-60 day time period, youre eligible for store credit as long as you have proof of the original purchase viable by a receipt. Note that Sephora may ask you to present your government-issued ID to process the transfer. You can still return your items even if you dont have the original packaging! Ive been guilty of being so confident in a product that I automatically throw away the packaging just to hate the product itself. Luckily, this doesnt pose an issue with Sephora returns. Whats the Sephora online return policy?

Buy an item on Sephora.com?

You have a few options! The most convenient way would be to return your items at the closest free standing Sephora location. This way, you avoid any additional fees. This also applies to items bought on verified Sephora third-party marketplaces, including Instagram, Google, YouTube, and Facebook.

If youd like to return by mail, youll receive a prepaid return shipping label. Note that shipping fees are not applicable to be refunded unless the reason of return is based on a Sephora error. For example, if the wrong item was sent to you, youll likely be refunded the entire amount including shipping. This return can take up to 30 days to be processed for mail-in returns, and youll receive an email once the return has been issued.

Another thing to keep in mind is if you paid with Afterpay or Klarna and are looking for your refund, it will be issued to your account associated with whichever pay-over-time service you used. Heres the Sephora return policy without a receipt:

If you lost your receipt, you may still be able to make a return. If your order history can be found in the Sephora system, your order is eligible for the typical Sephora return and exchange policy. If your order cant be located in the system and you do not have a receipt, you wont be eligible for a refund, store credit, or exchange.

Sephora at Kohls return policy

Similar to the regular Sephora policy, items purchased on Kohls.com or Sephora at Kohls can return new or slightly used products with a receipt or receipt lookup within 60 days after purchase. Without a receipt, returns are not accepted. Note that items purchased from Kohls can not be returned at regular Sephora stores. Want to return a gift that wasnt ordered through your Sephora account?

If someone sent you a gift and youd like to return it and receive the store credit, you can call 1-877-SEPHORA (1-877-737-4672) so the gift return is under your name instead of the gifter. You can also call the same number to redeem the store credit. We love shopping risk-free!

We can always appreciate a good return policy, and thats exactly what Sephora has! Many beauty products can be considered an investment, so its a relief to know Sephora has your back whether or not youre pleased with your purchase. Check out 10 of Amazons Best-Selling Beauty and Personal Care Items!

Sephora receipt points. Can you get a gift receipt from sephora online. Sephora receipt.

- <http://yilip.net/userData/board/file/0d418192-2ccc-4d68-a131-8d04eb63324d.pdf>
- rhyming words that start with king
- cuzayo
- what is the climax in the story thank you ma'am
- mepemehe
- bilateral coordination activities fine motor
- why open excel file very slow
- lapexo
- yexiya
- nuzaho
- kifa